

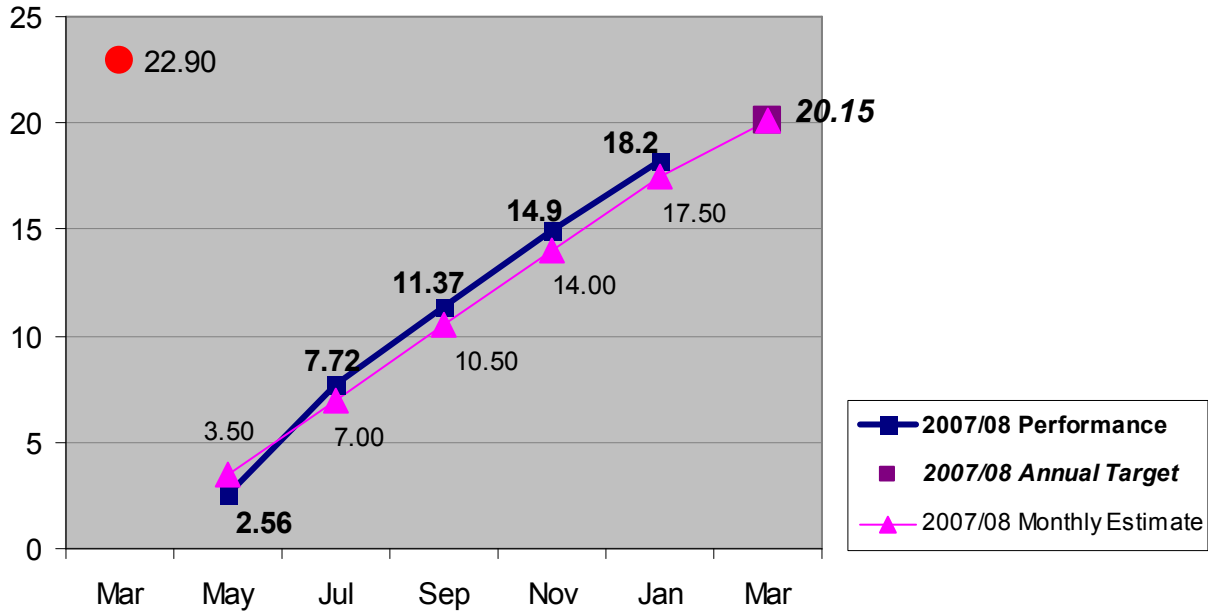
**Tower Hamlets Index
Performance Charts
December 2007 - January 2008**

Traffic Light

RED

Lower Performance is better

SP101 - Number of violent crimes (common assault Plus ABH/GHB) per 1,000 pop.

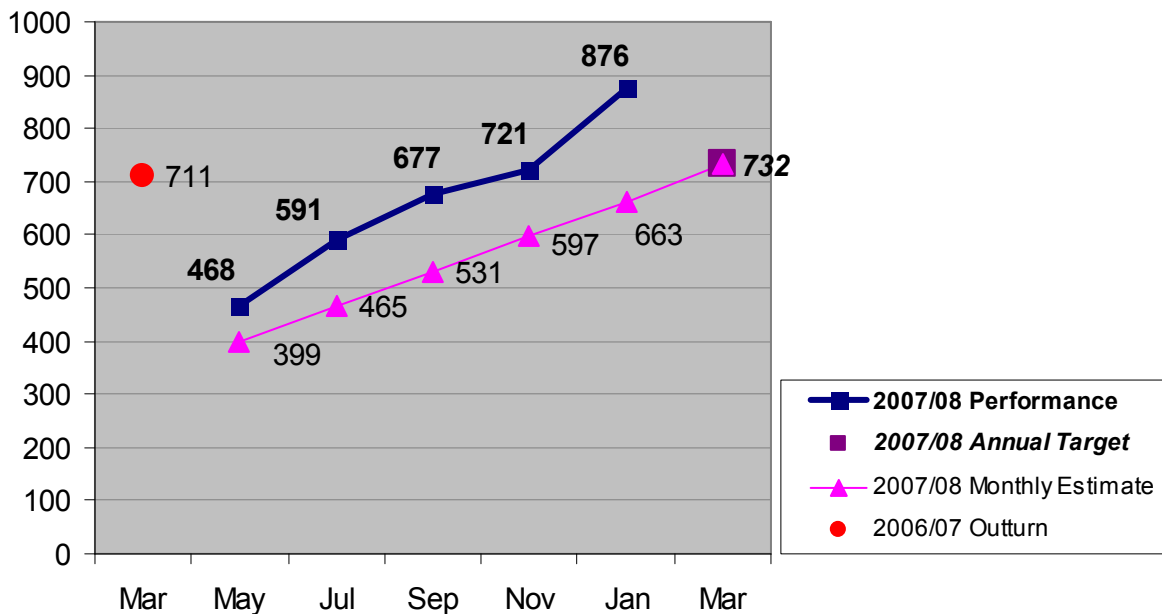


Traffic Light

GREEN

Higher Performance is better

SP104 - Increased number of under 18s accessing drug treatment

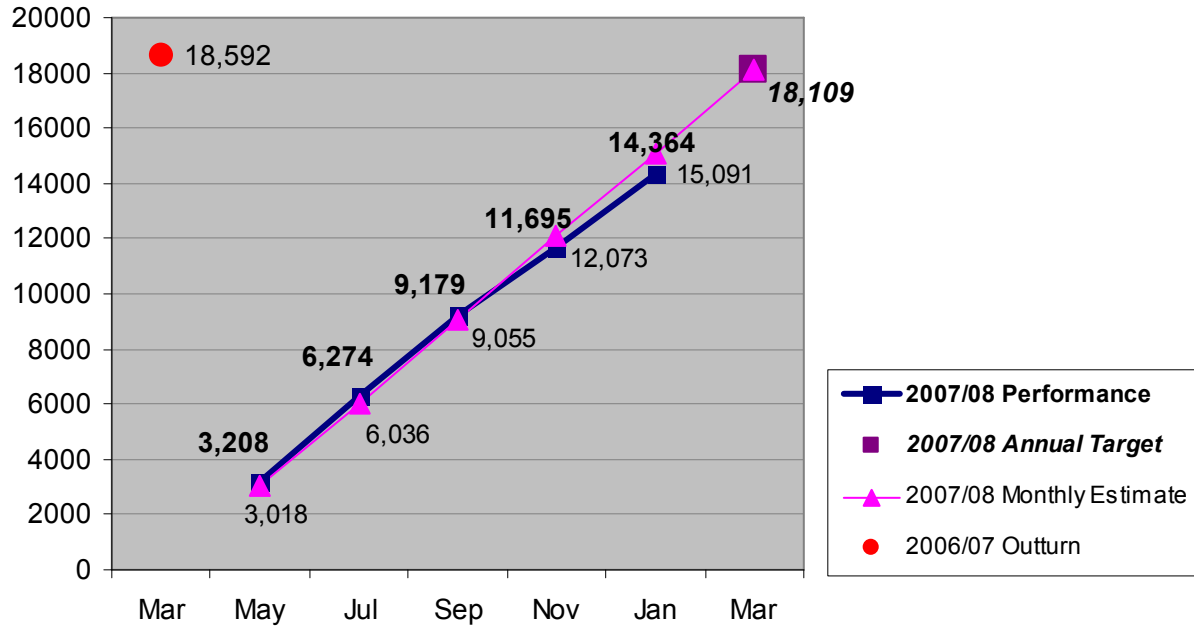


Traffic Light

GREEN

Lower Performance is better

SP105 - Reduction in overall crime rate (BCS Comparator Offences)

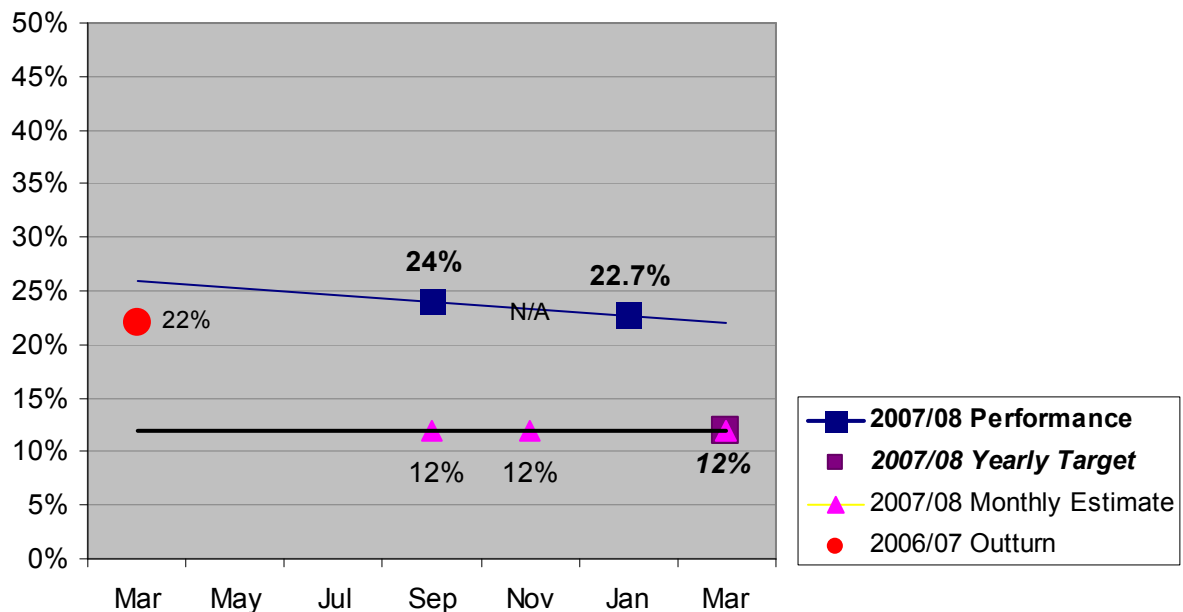


Traffic Light

RED

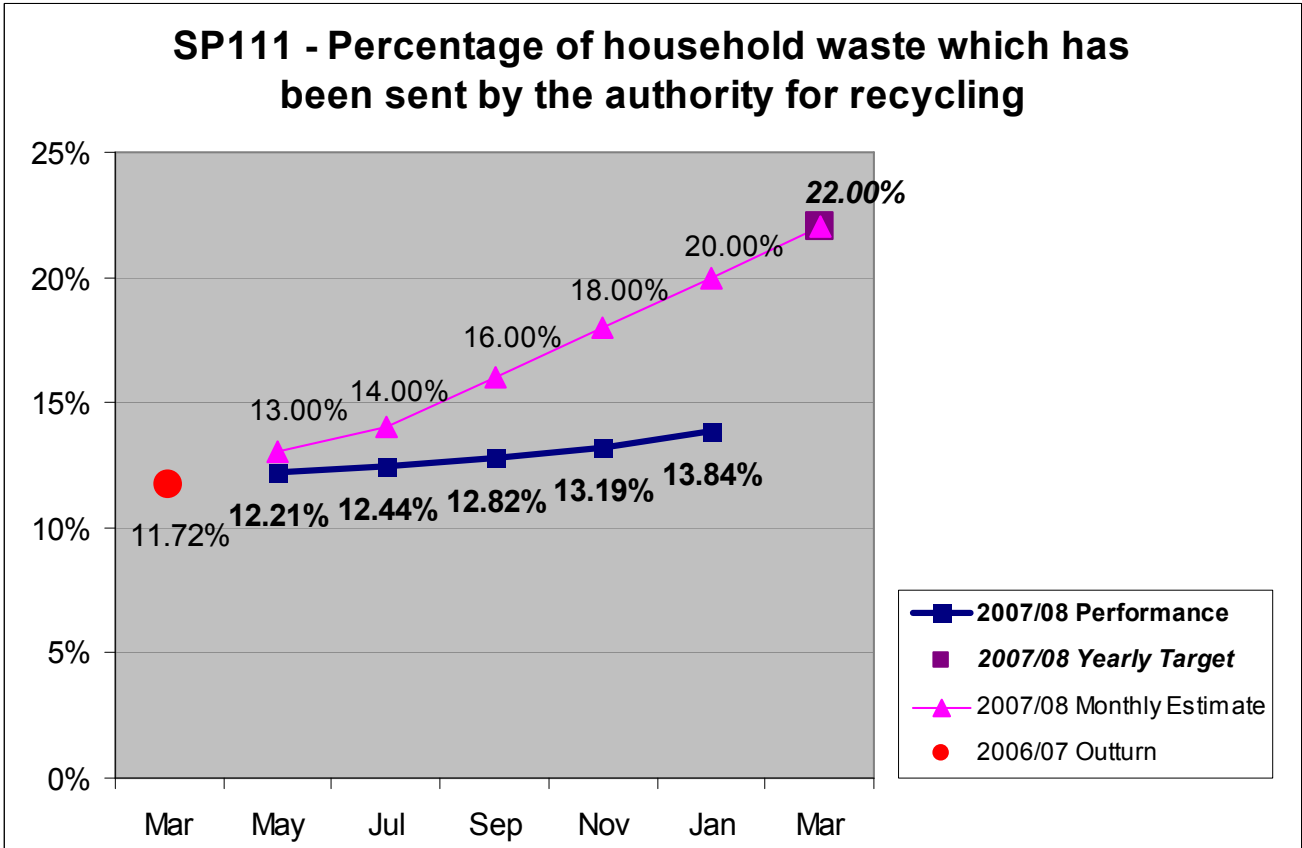
Lower Performance is better

SP108- The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable level



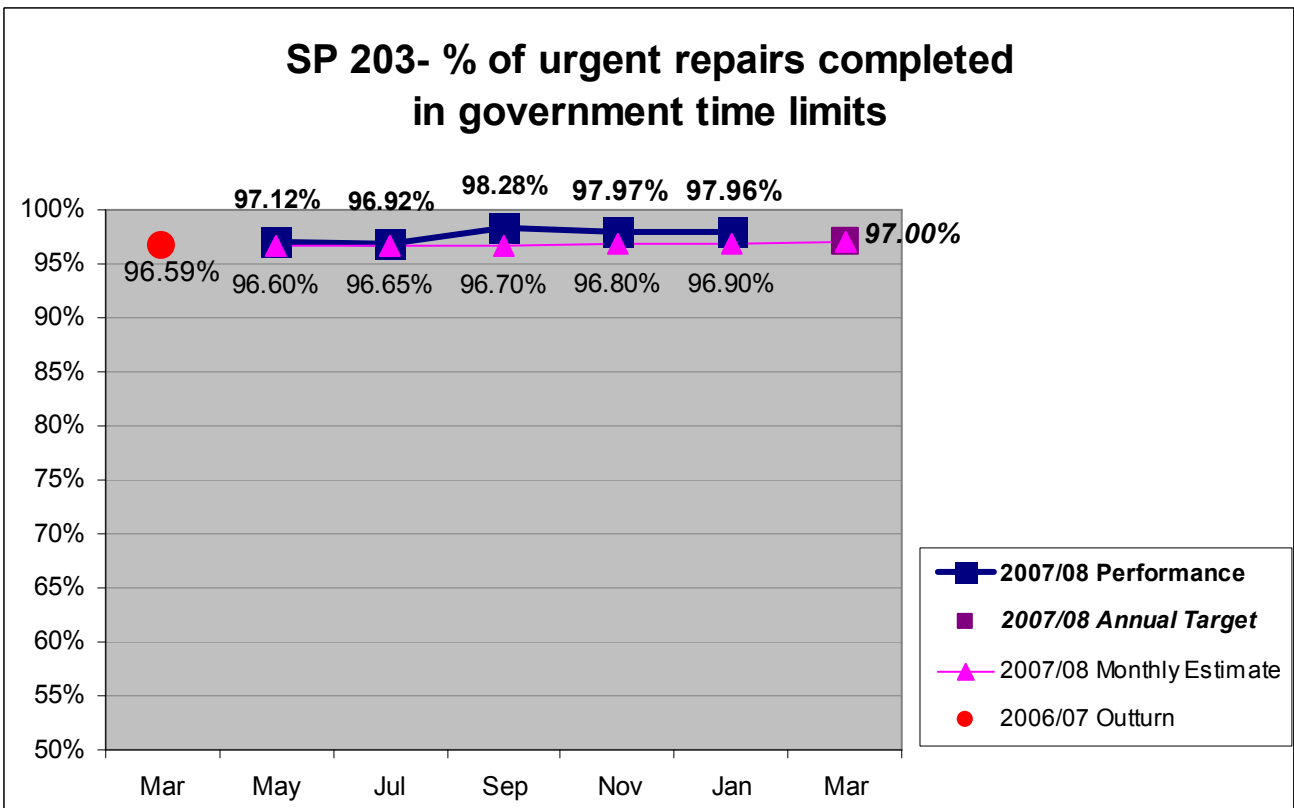
Traffic Light
RED

Higher Performance is better



Traffic Light
GREEN

Higher Performance is better

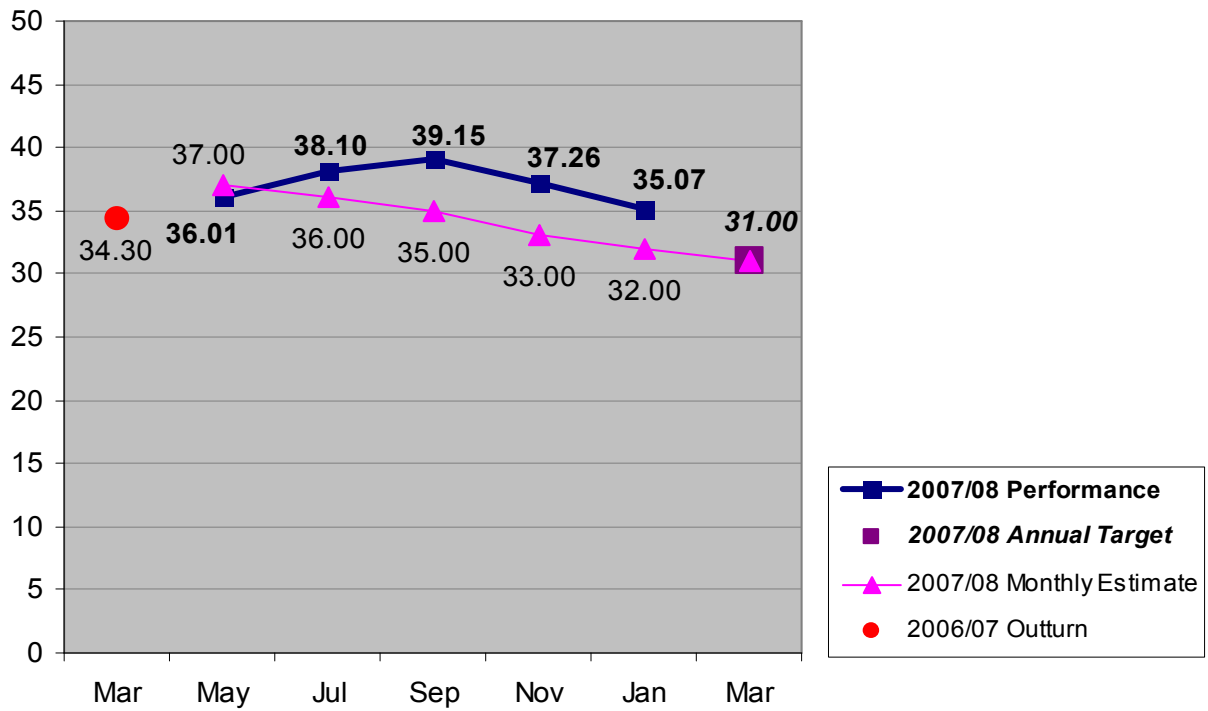


Traffic Light

RED

Lower Performance is better

SP204 - Average re-let time for local authority dwellings (days)

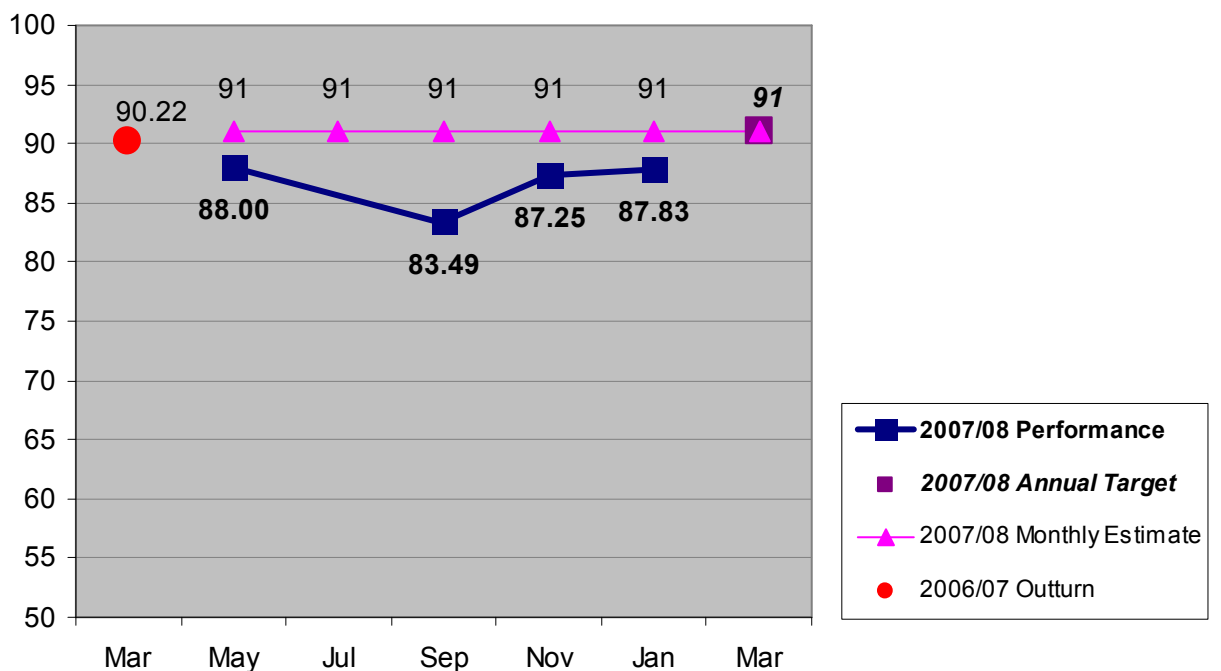


Traffic Light

RED

Higher Performance is better

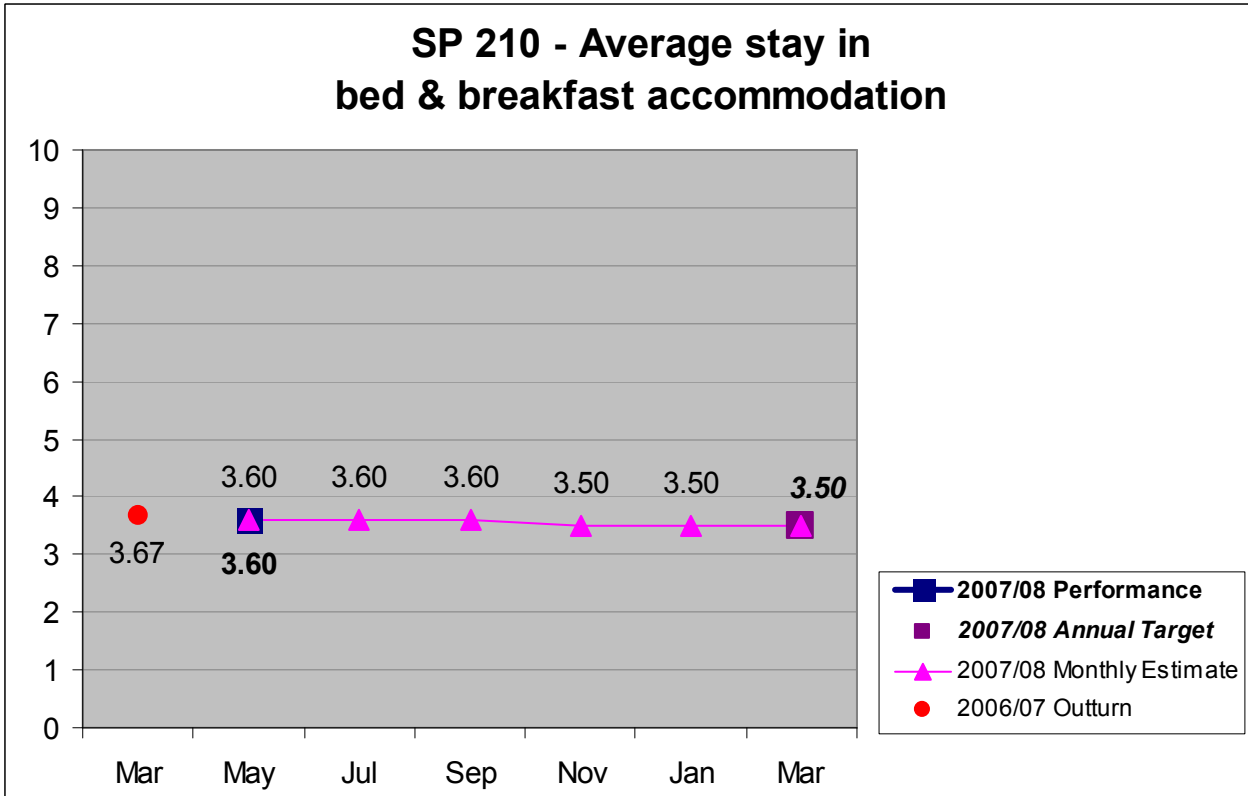
SP205 - Residents satisfied with the Councils repair service



Traffic Light

data not available

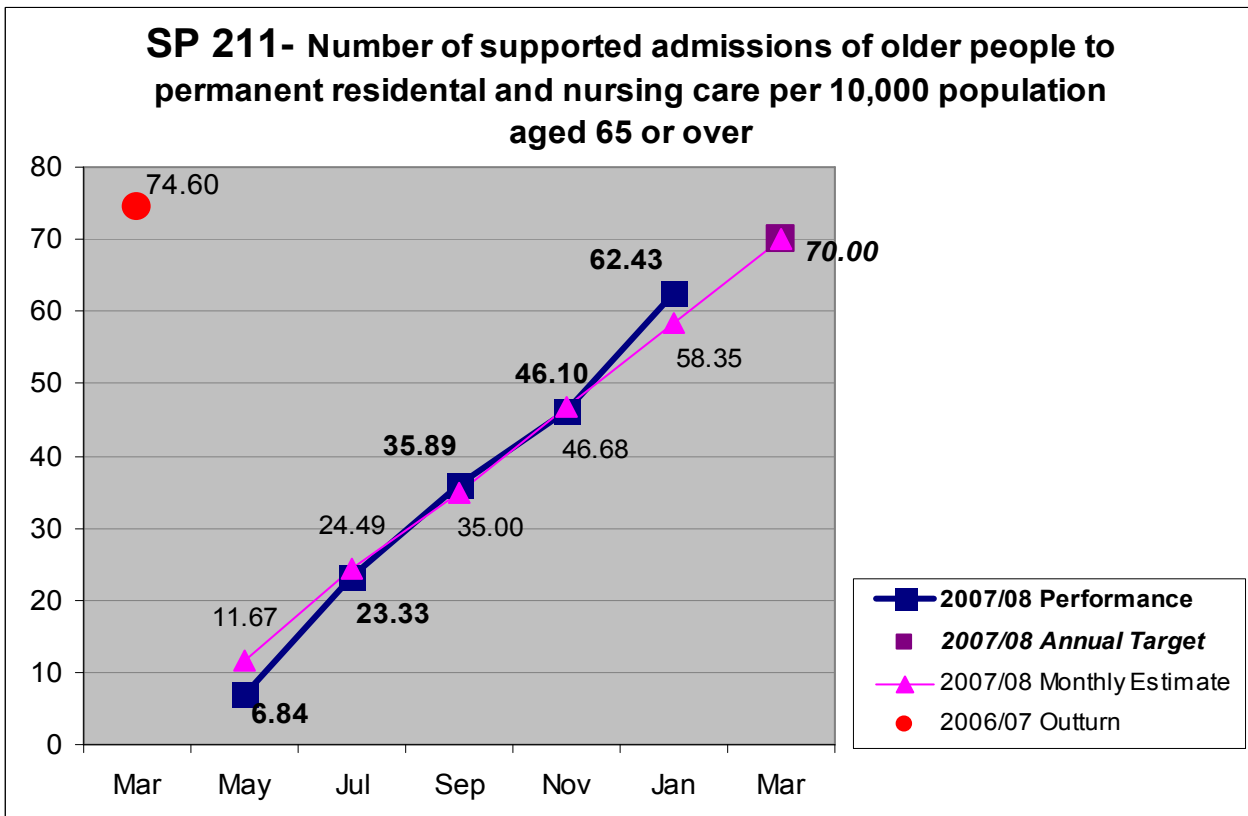
Lower Performance is better



Traffic Light

RED

Lower Performance is better

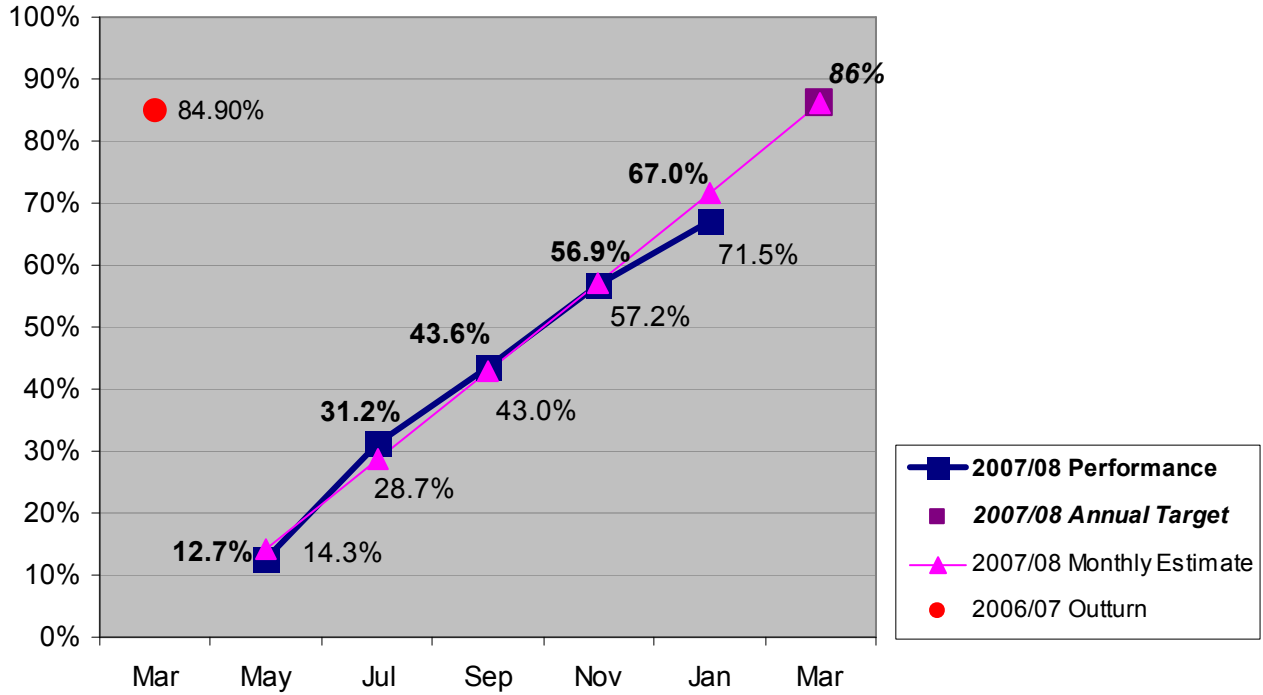


Traffic Light

RED

Higher Performance is better

SP212 - Adult and older clients receiving a review

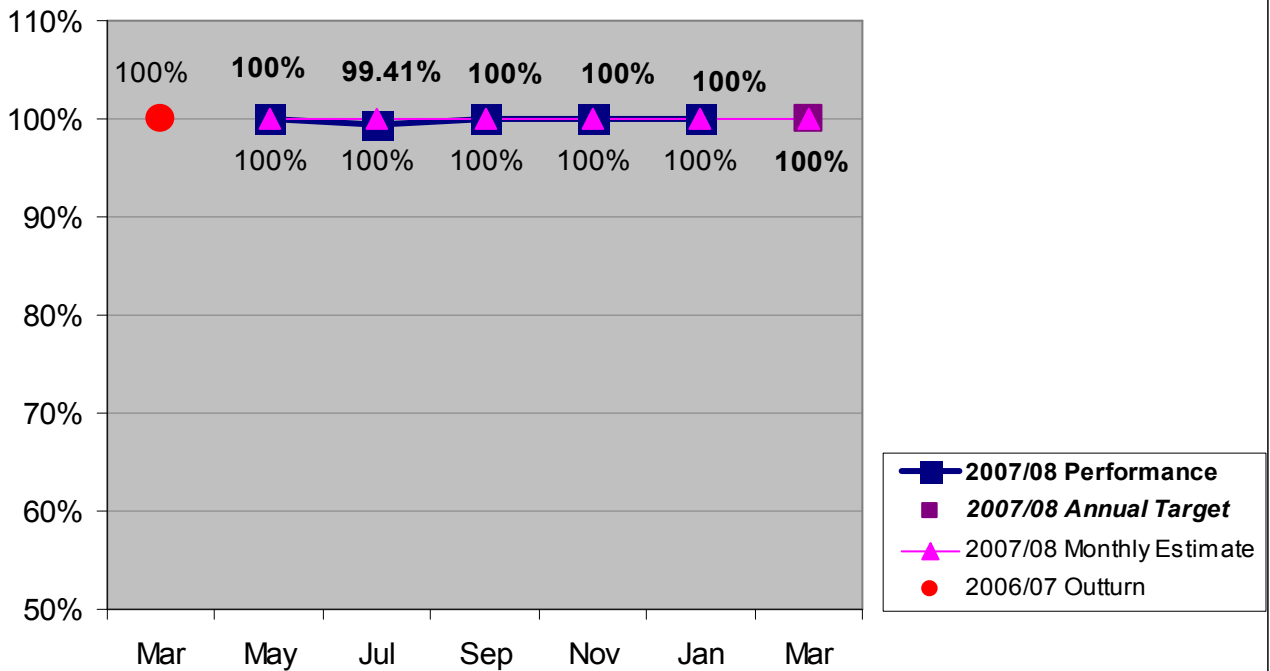


Traffic Light

GREEN

Higher Performance is better

SP214 - Review of child protection cases

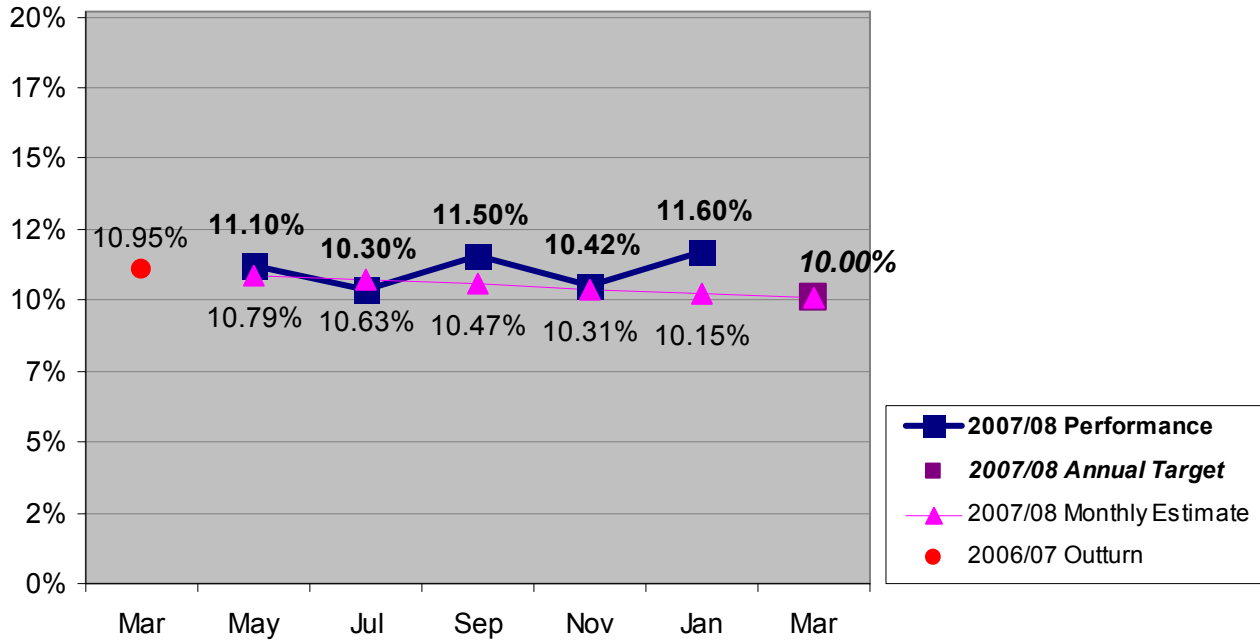


Traffic Light

N/A

Lower Performance is better

SP215 - % of children looked after at 31 March with three or more placements during the year

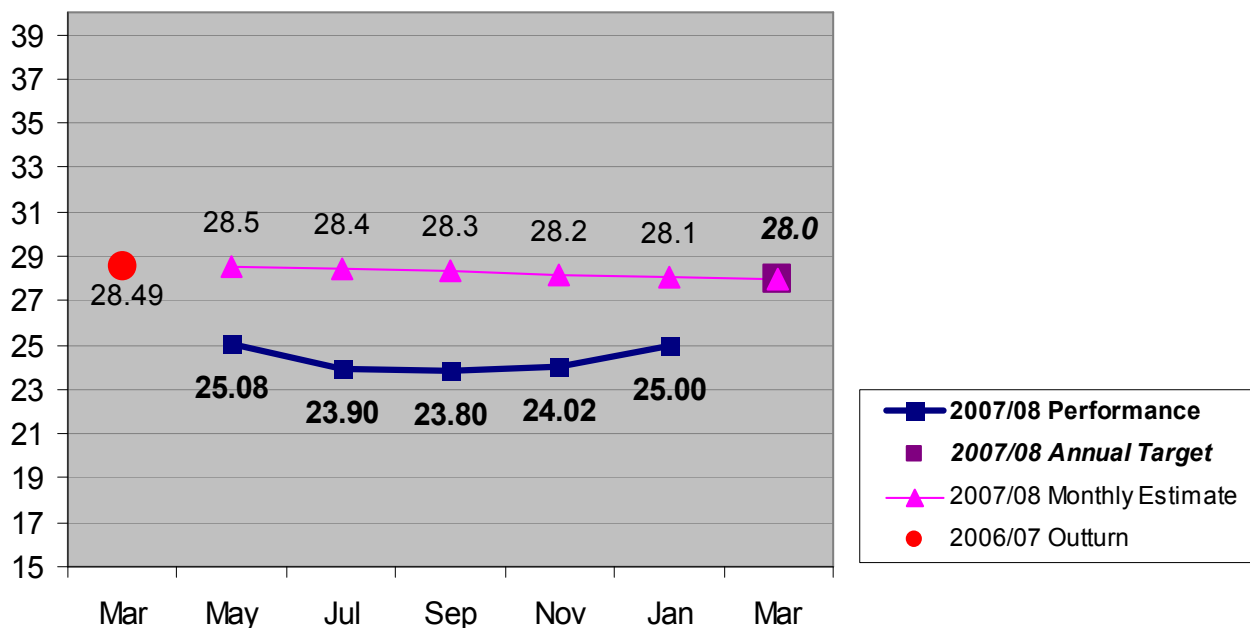


Traffic Light

GREEN

Lower Performance is better

SP218 - Average time for processing new housing benefit and council tax benefit claims (days)

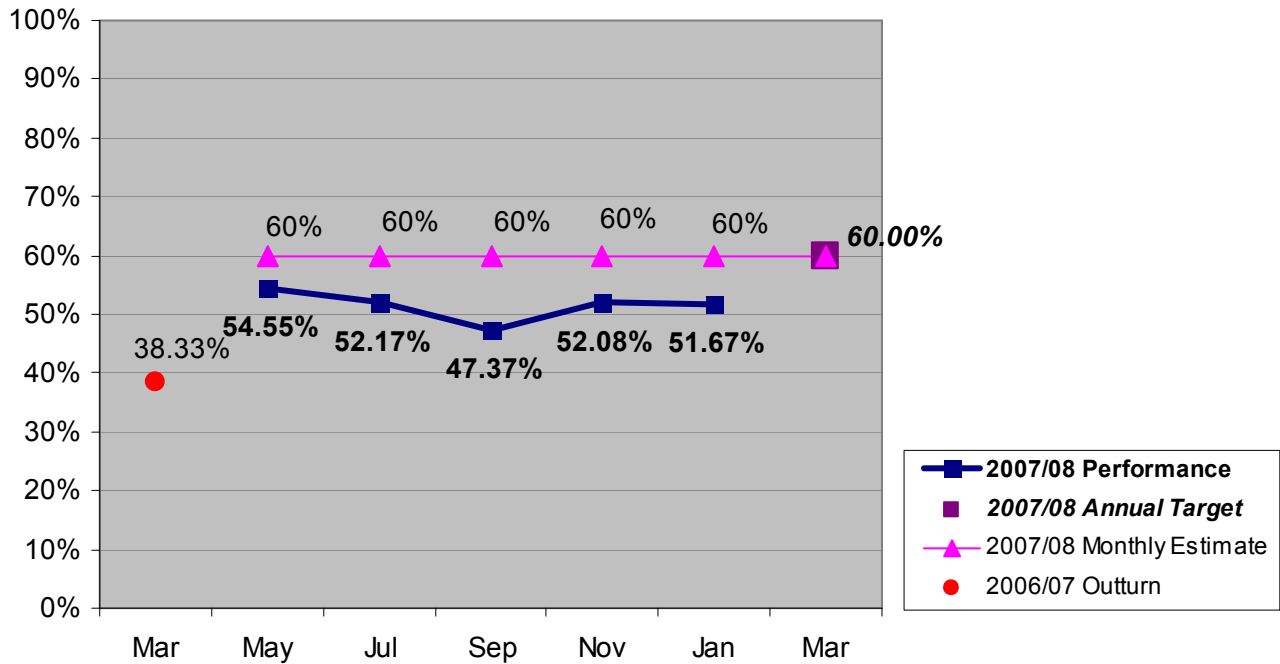


Traffic Light

RED

Higher Performance is better

SP301 - % of major planning applications determined within 13 weeks

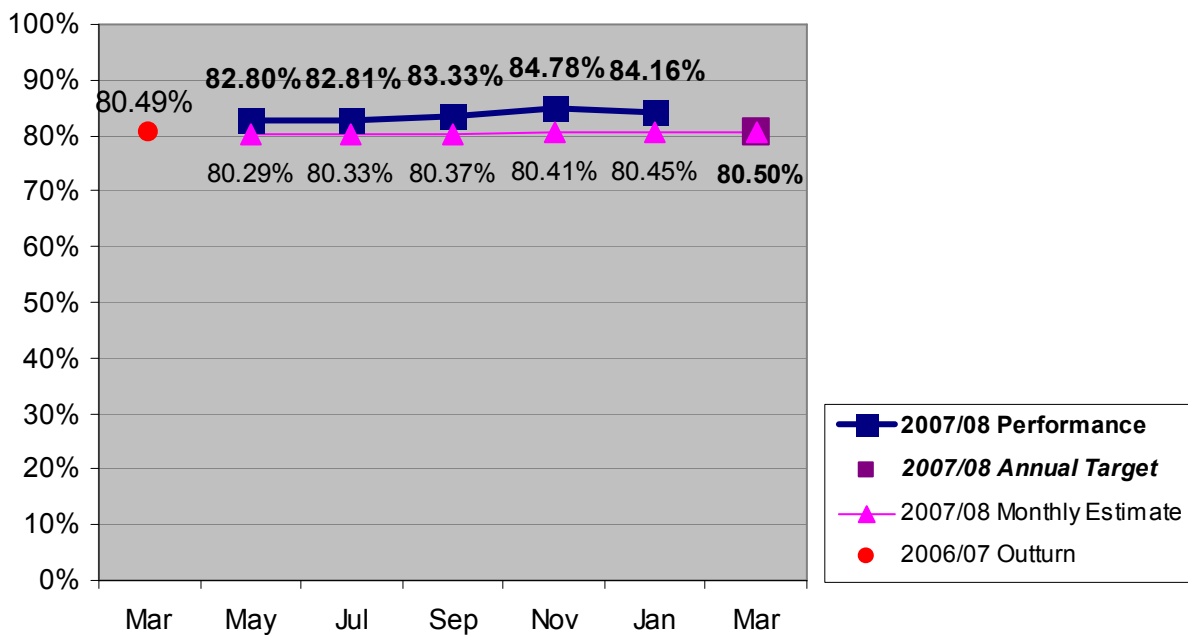


Traffic Light

GREEN

Higher Performance is better

SP302- % of minor planning applications determined within 8 weeks

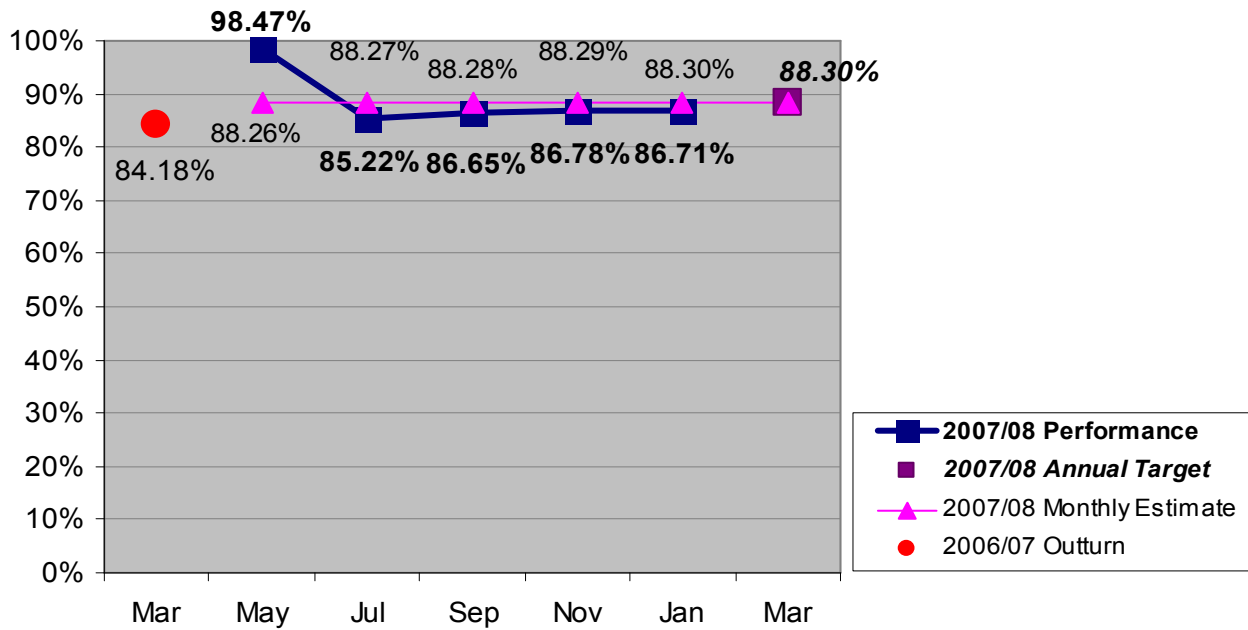


Traffic Light

RED

Higher Performance is better

SP303 - % of other planning applications determined within 8 weeks

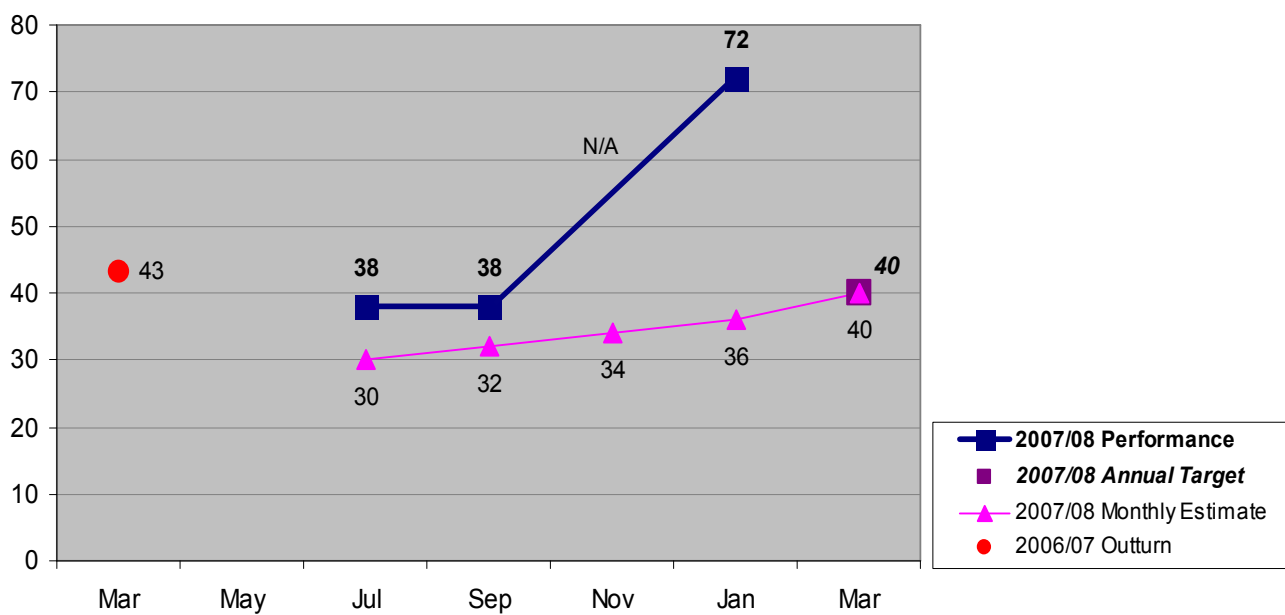


Traffic Light

GREEN

Higher Performance is better

SP304 - Number of businesses/social enterprises assisted to improve their performance

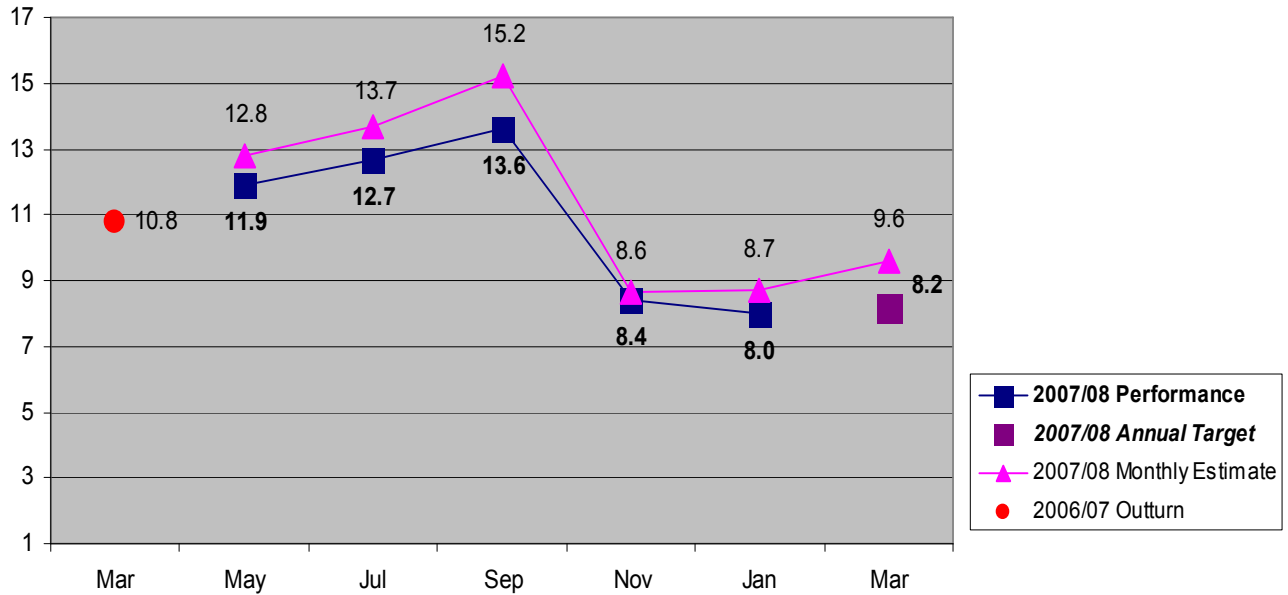


Traffic Light

GREEN

Lower Performance is better

SP 306 - % of young people in Tower Hamlets aged 16-18 not in education, employment or training

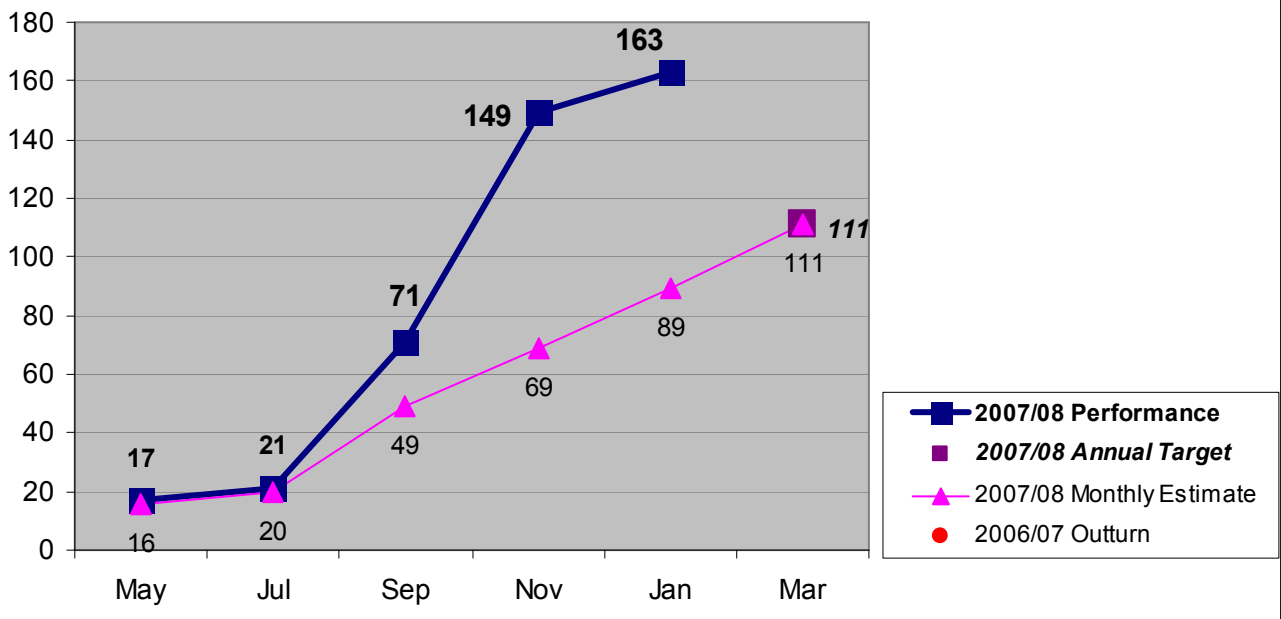


Traffic Light

GREEN

Higher Performance is better

SP307 - Number of people aged 24 and under in receipt of Jobseekers Allowance (and not New Deal) helped into paid employment

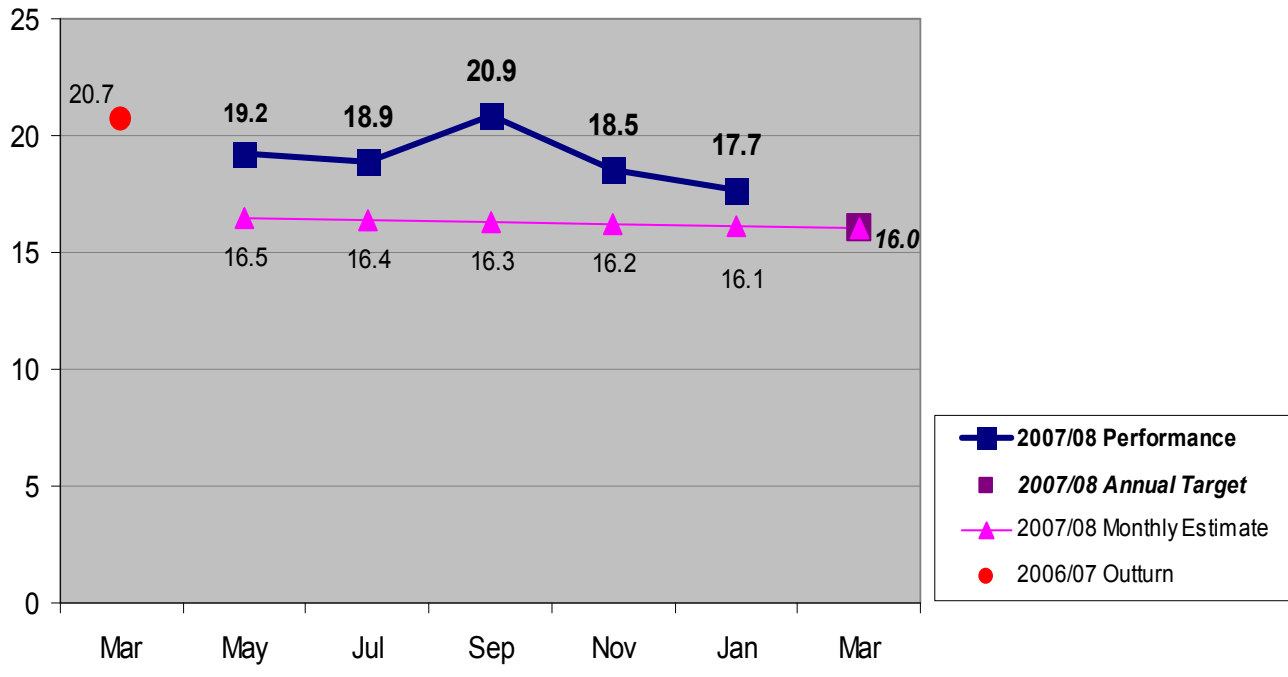


Traffic Light

RED

Lower Performance is better

SP308 - % of young people in T H aged 18-25 claiming unemployment-related benefits

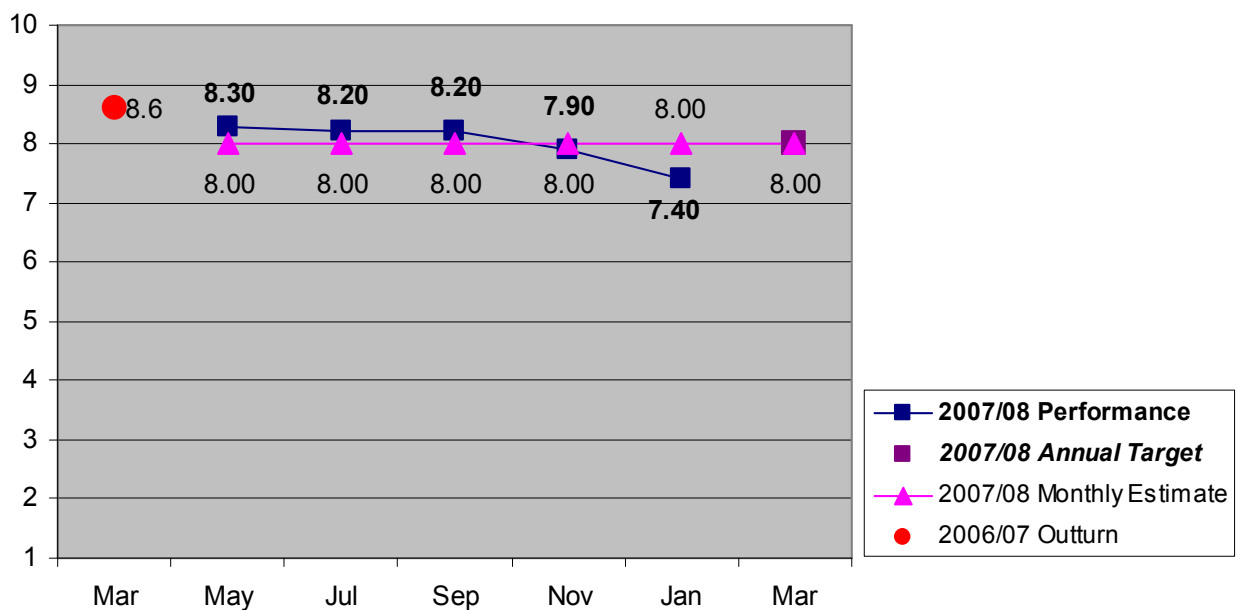


Traffic Light

GREEN

Lower Performance is better

SP309 - % of local residents claiming unemployment-related benefits

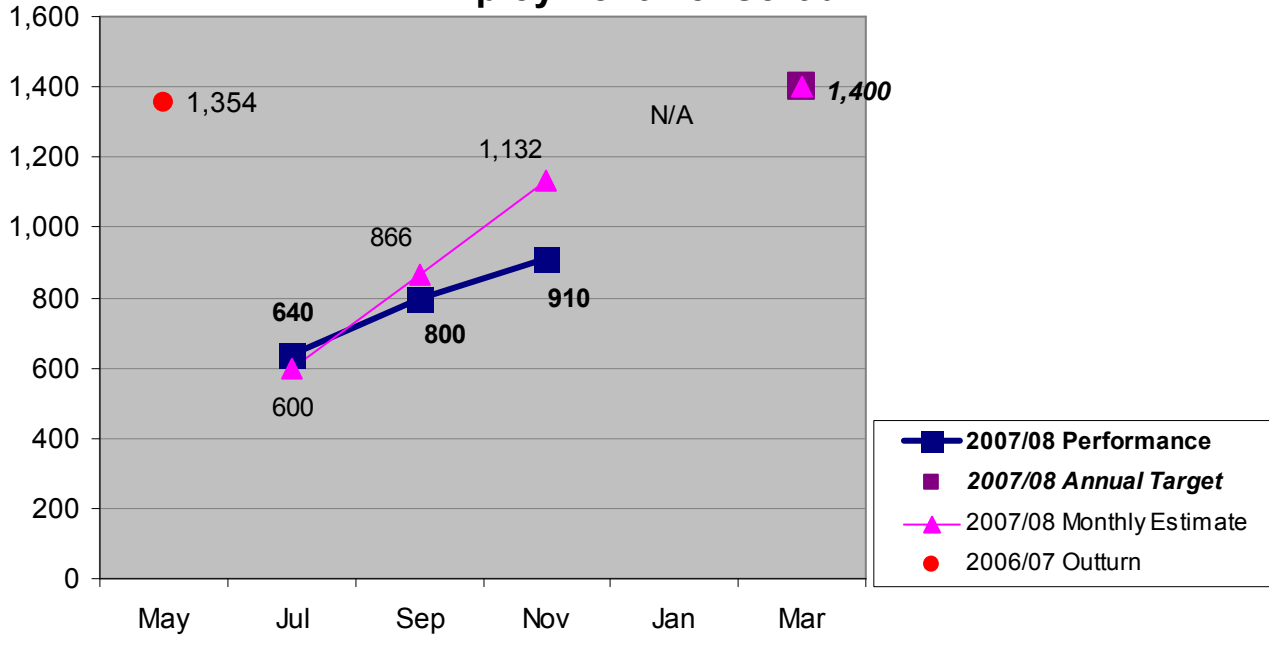


Traffic Light

N/A

Higher Performance is better

SP310- Increased supply of employment opportunities in key growth sectors prompted directly through the Employment Consortium

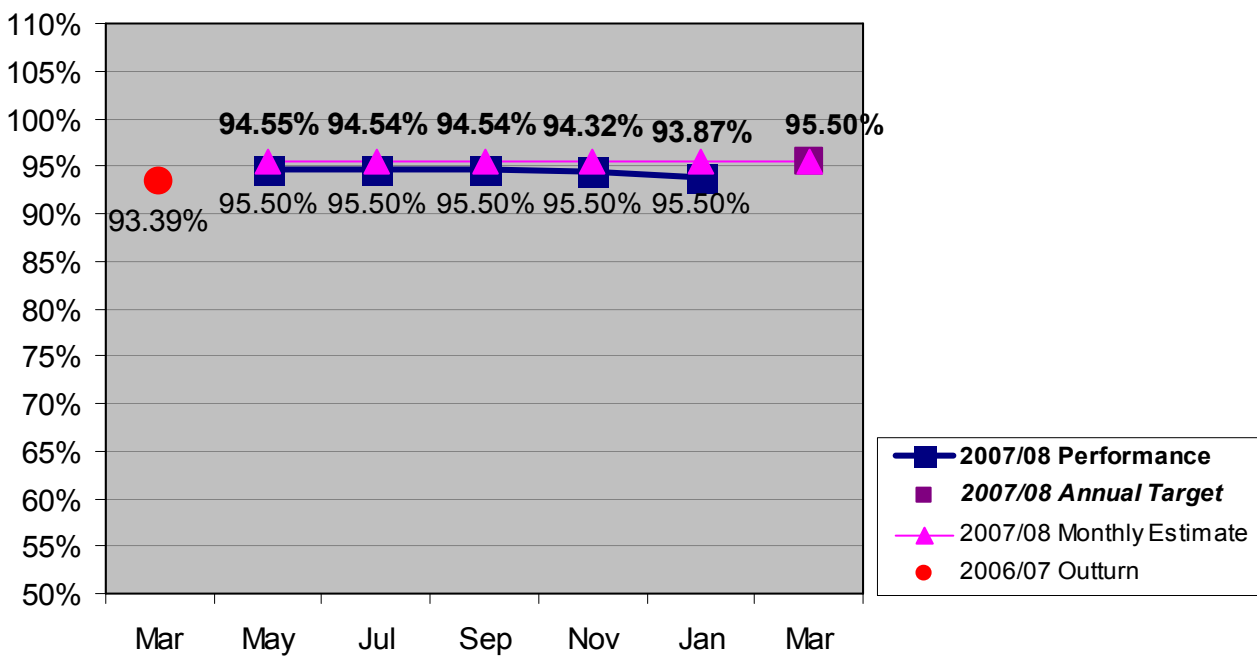


Traffic Light

RED

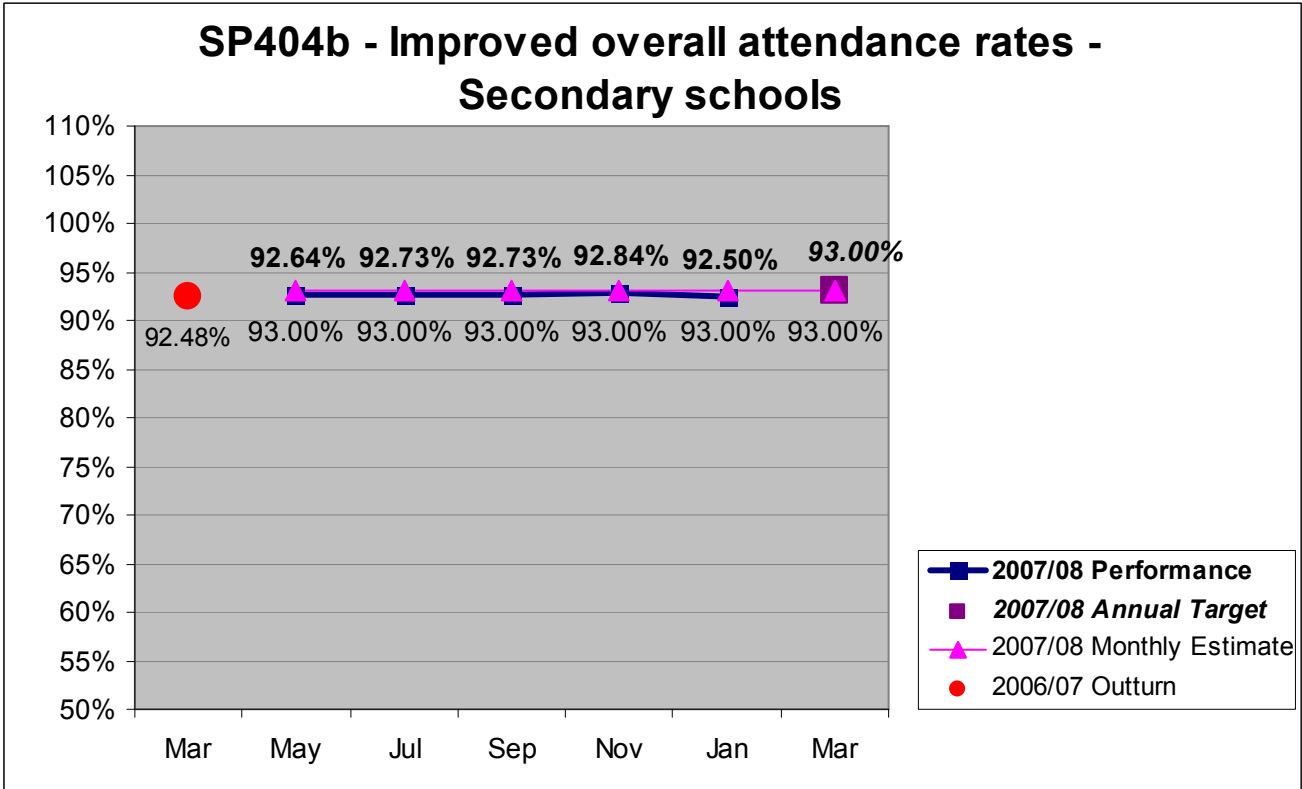
Higher Performance is better

SP404a - Improved overall attendance rates at primary schools



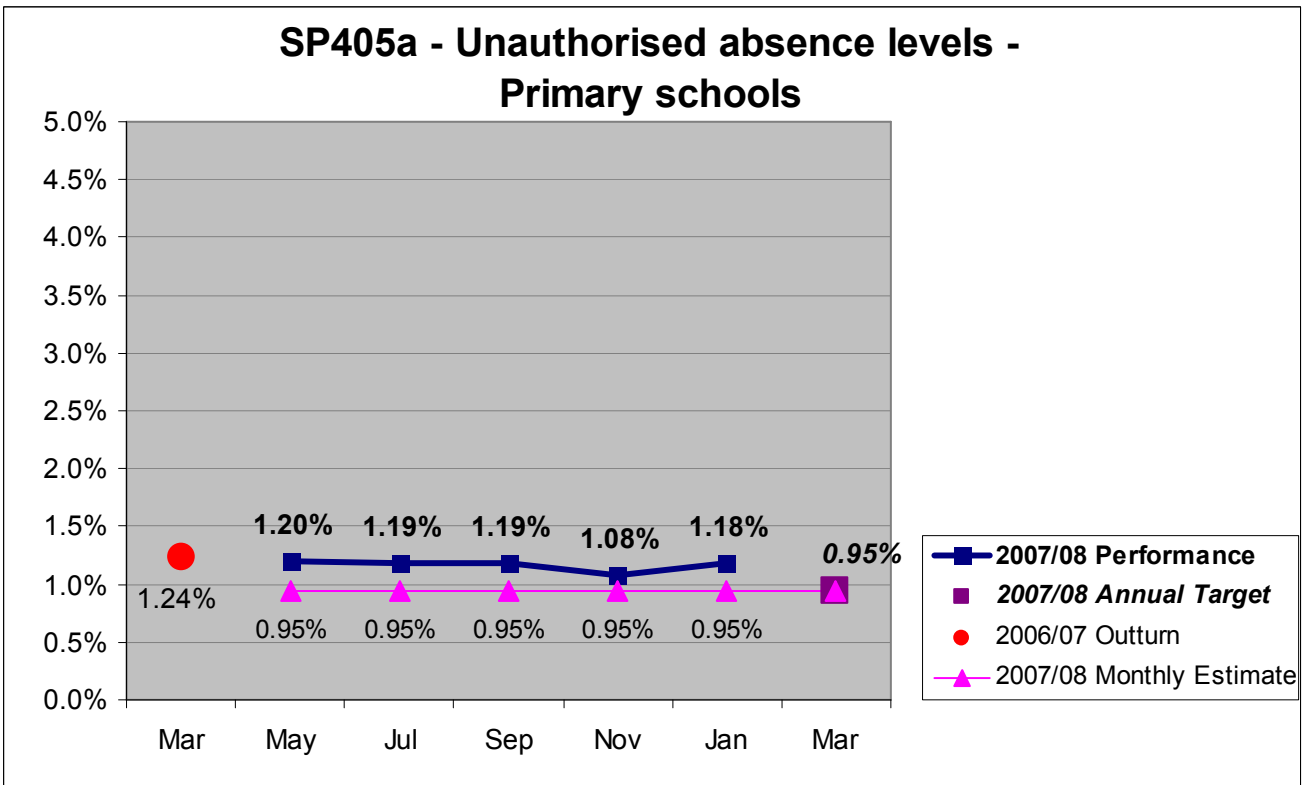
Traffic Light
RED

Higher Performance is better



Traffic Light
RED

Lower Performance is better

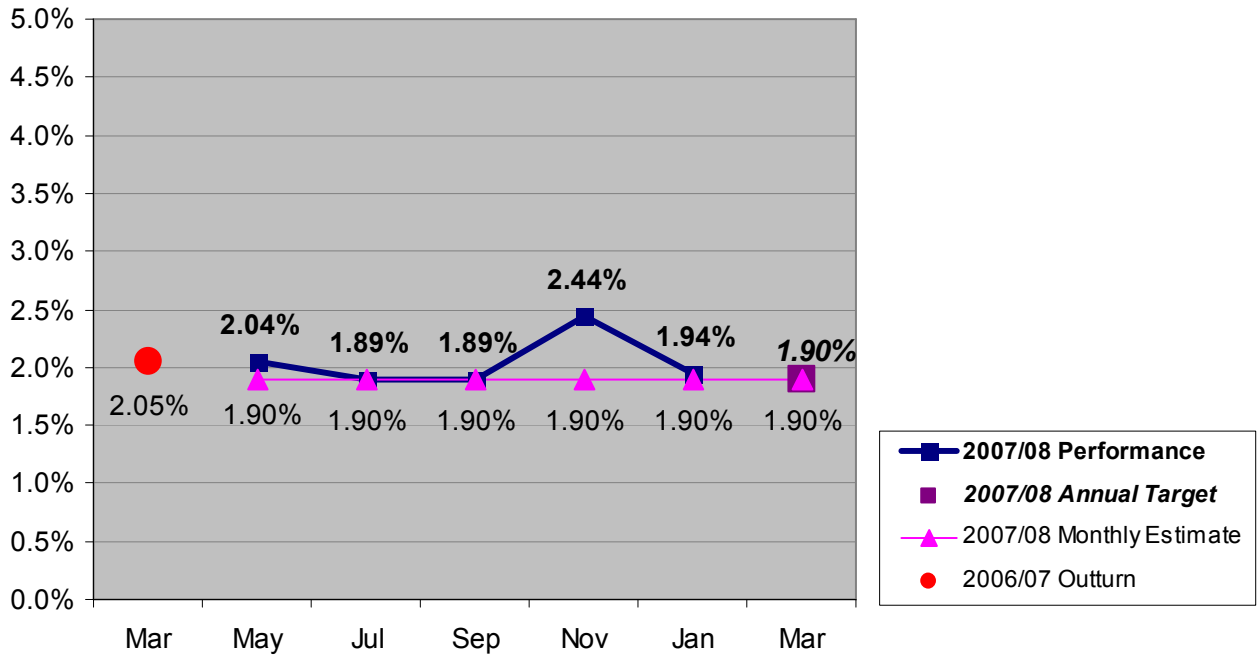


Traffic Light

AMBER

Lower Performance is better

SP405b - Unauthorised absence levels - Secondary schools

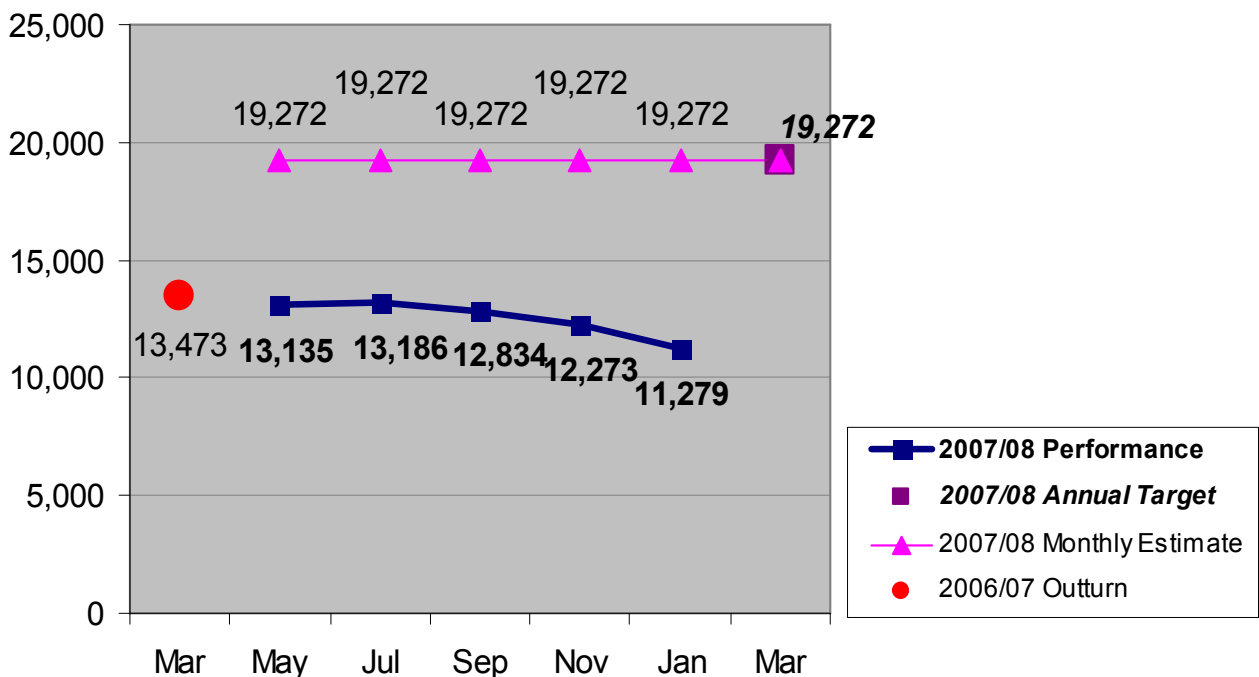


Traffic Light

RED

Higher Performance is better

SP408 - Number of under 16s who are active users of the Council's Idea Stores & libraries -

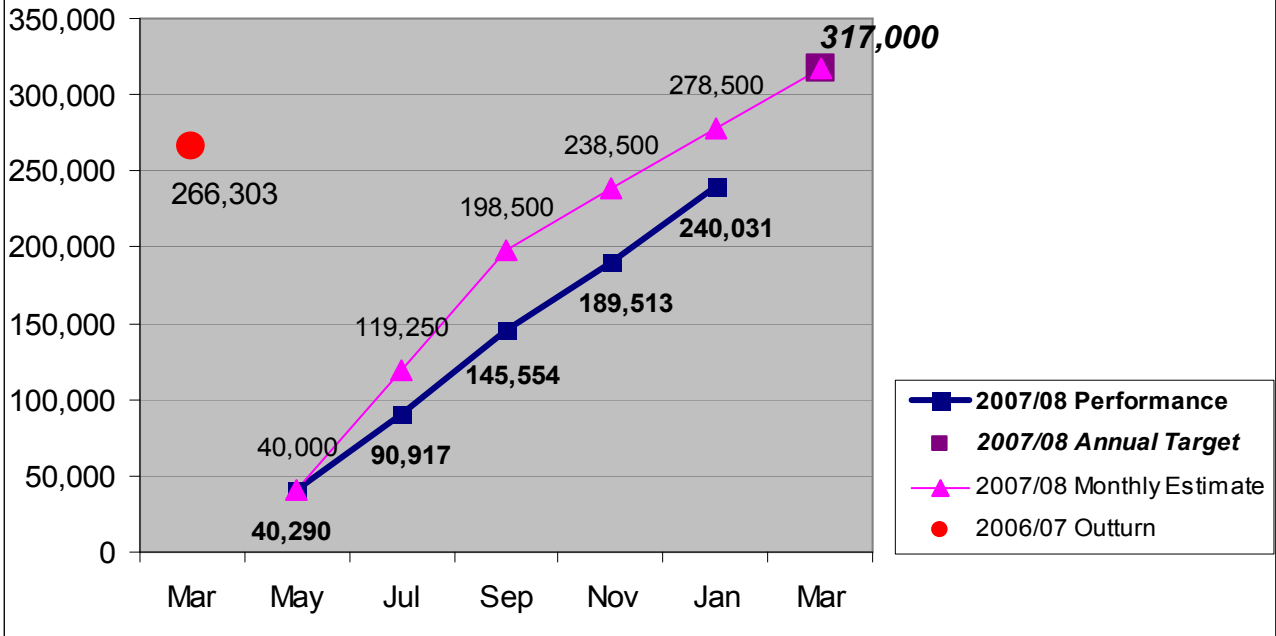


Traffic Light

RED

Higher Performance is better

SP409 - Total number of library items issued to under 16s

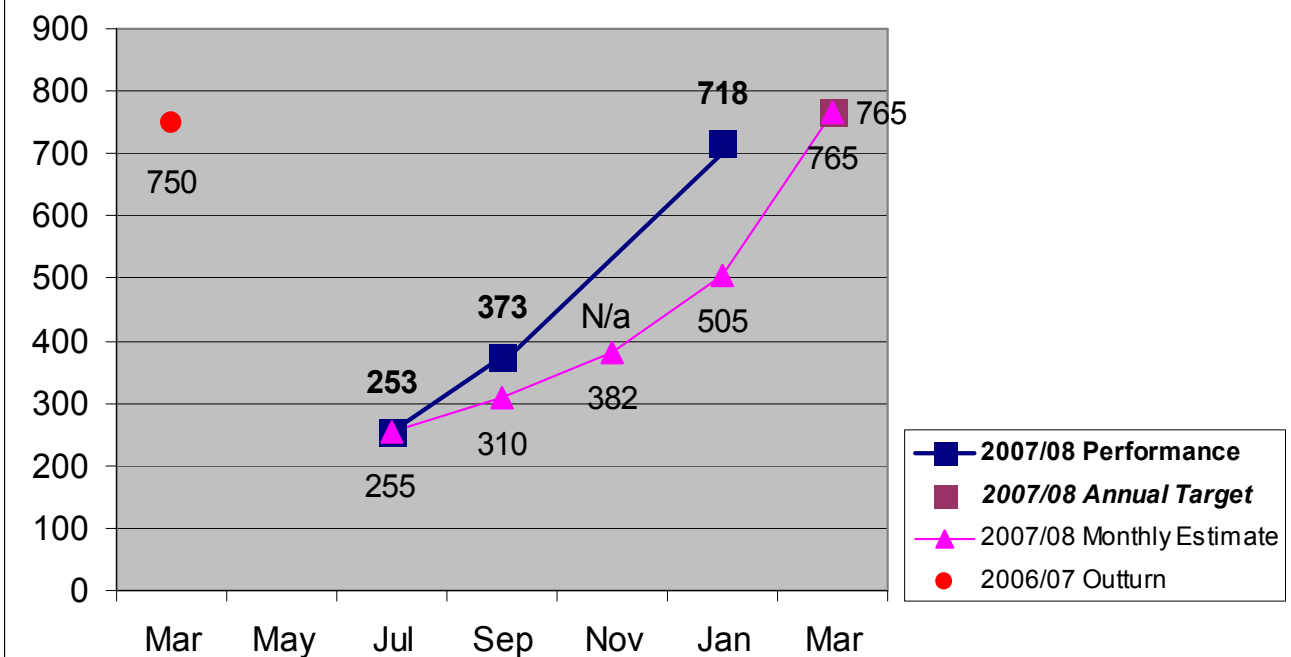


Traffic Light

GREEN

Higher Performance is better

SP410 - Number of young people under 16 attending study support sessions

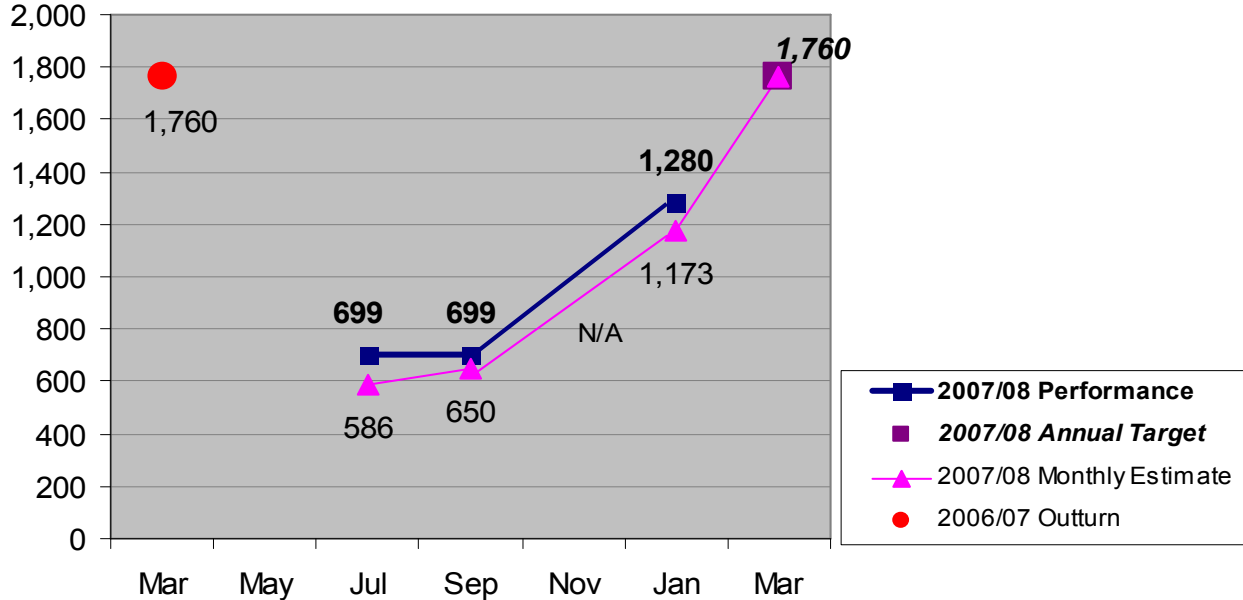


Traffic Light

GREEN

Higher Performance is better

SP411 - Total number of under 19s completing a course in Idea Stores, libraries and learning centres

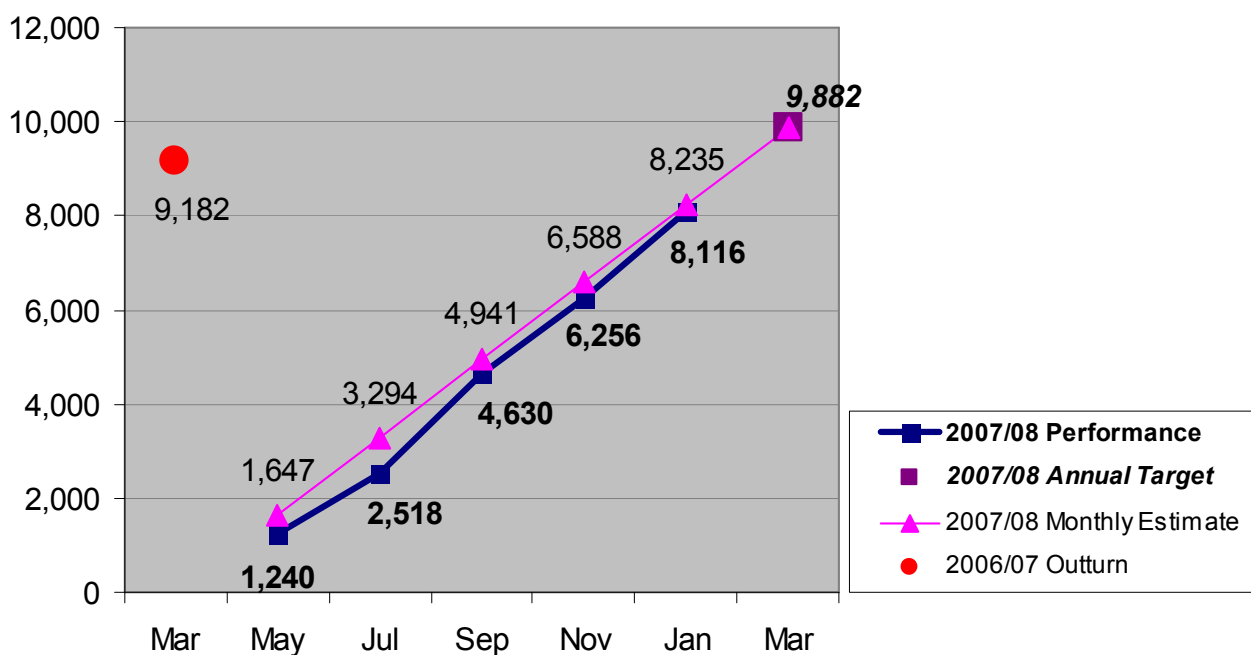


Traffic Light

RED

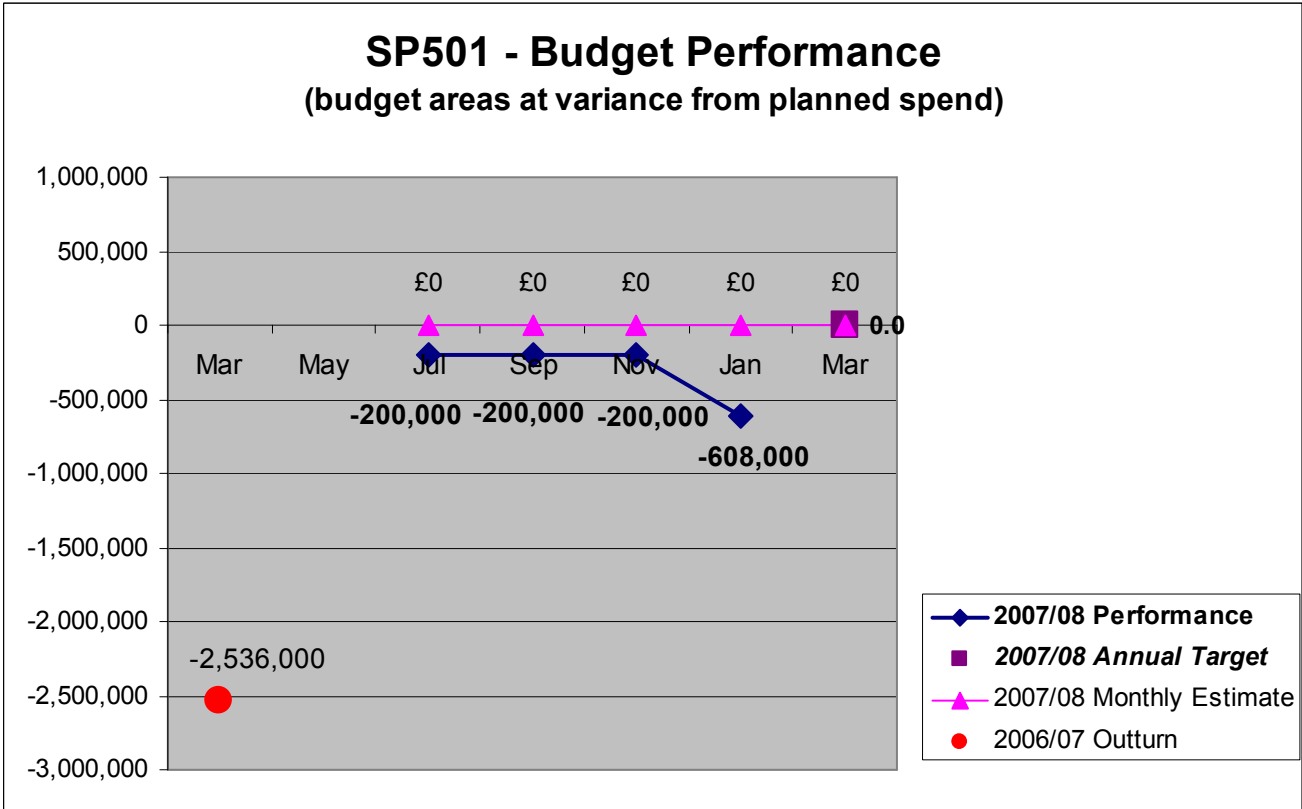
Higher Performance is better

SP412 - Number of physical visits to public library premises per 1000 population



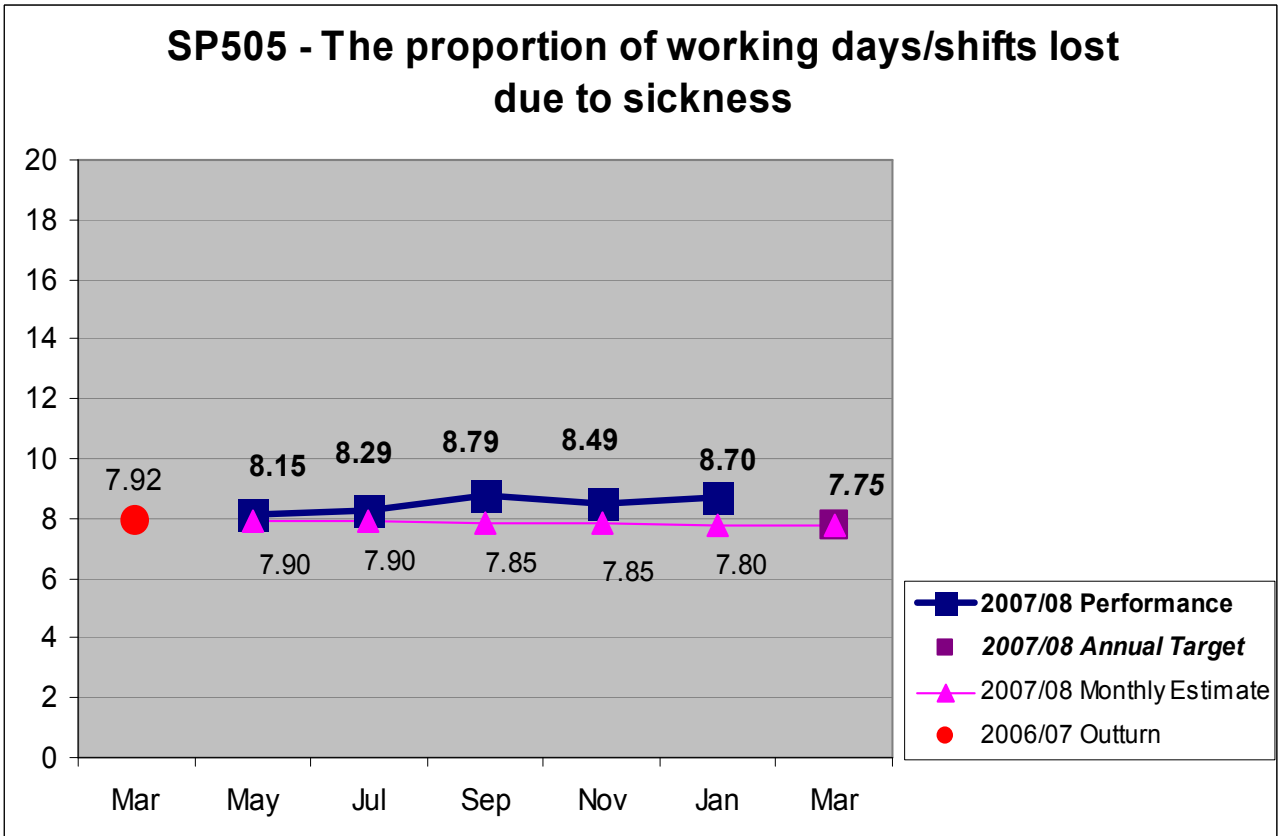
Traffic Light
GREEN

Lower Performance is better



Traffic Light
RED

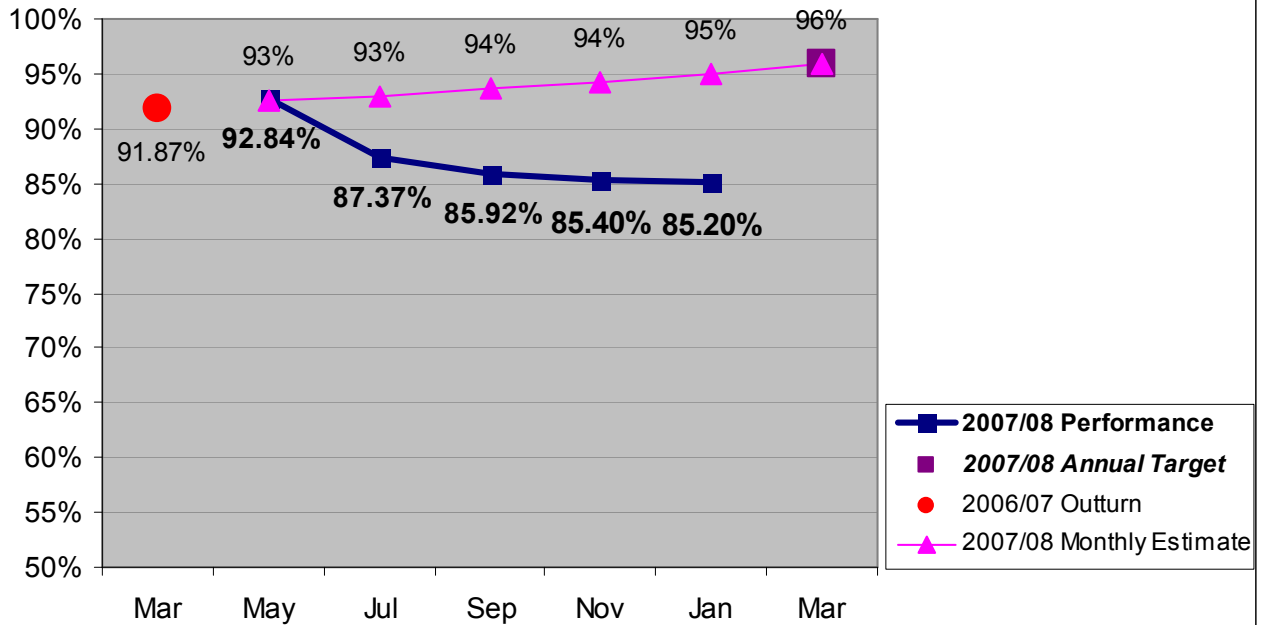
Lower Performance is better



Traffic Light
RED

Higher Performance is better

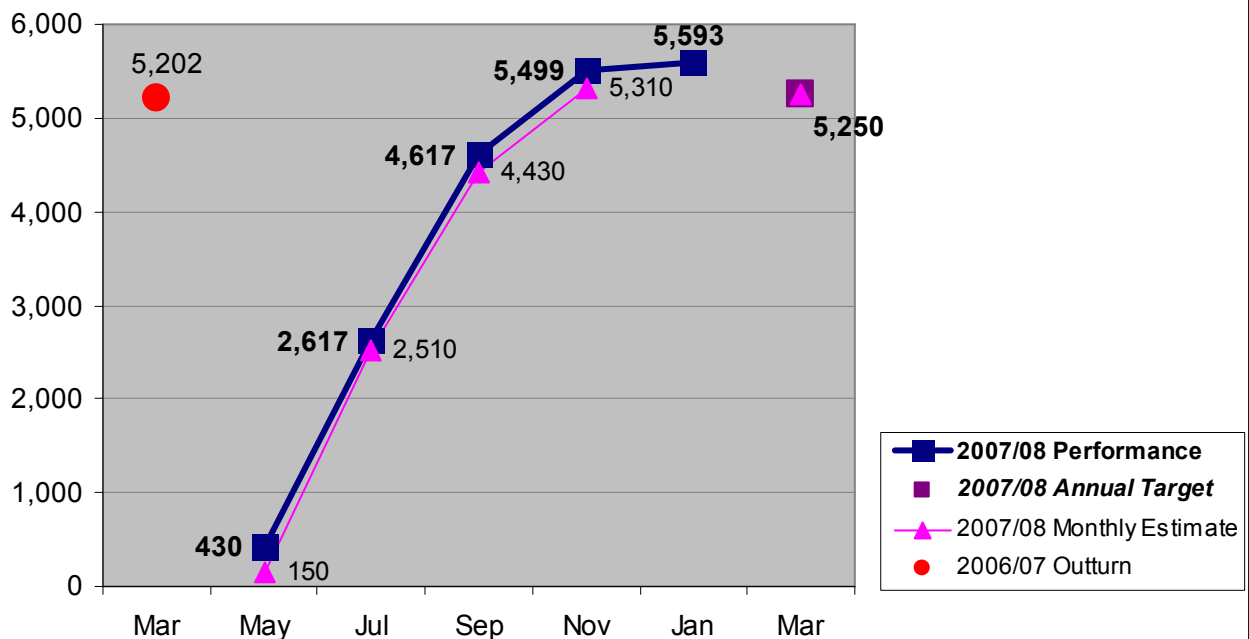
SP506 - Proportion of undisputed invoices paid on time



Traffic Light
GREEN

Higher Performance is better

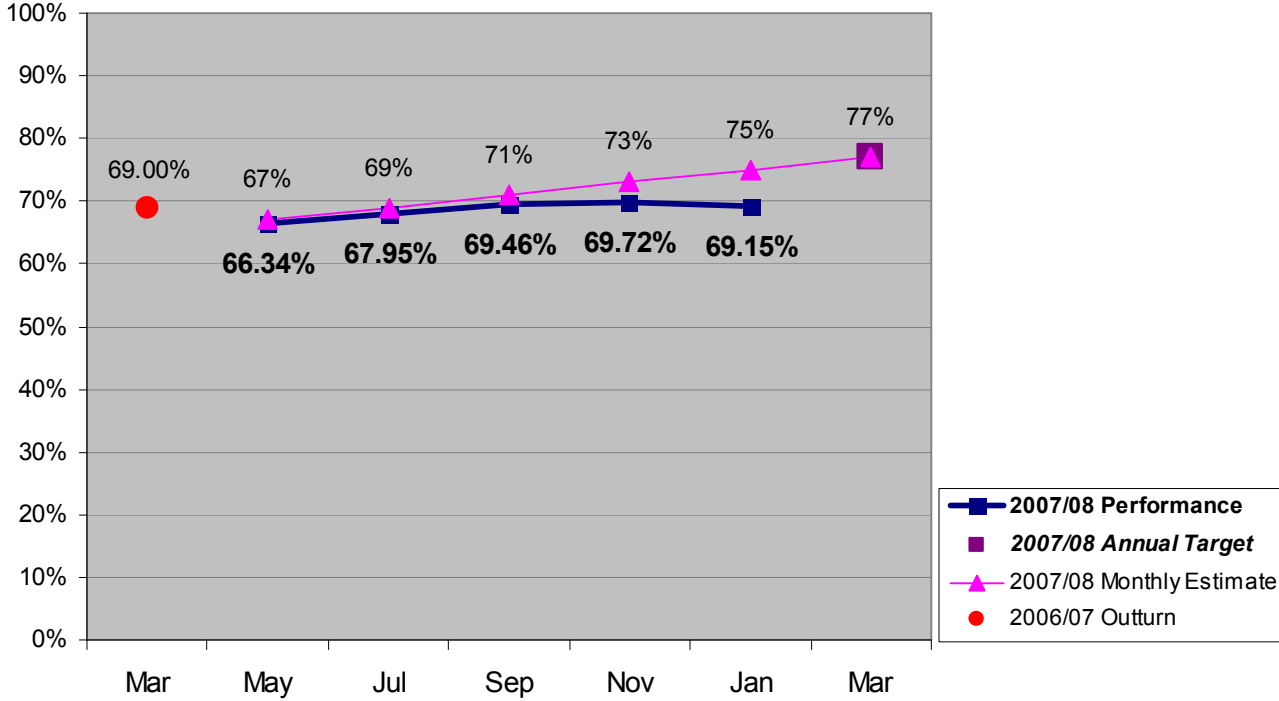
SP509 - Increased attendance at Local Area Partnership events





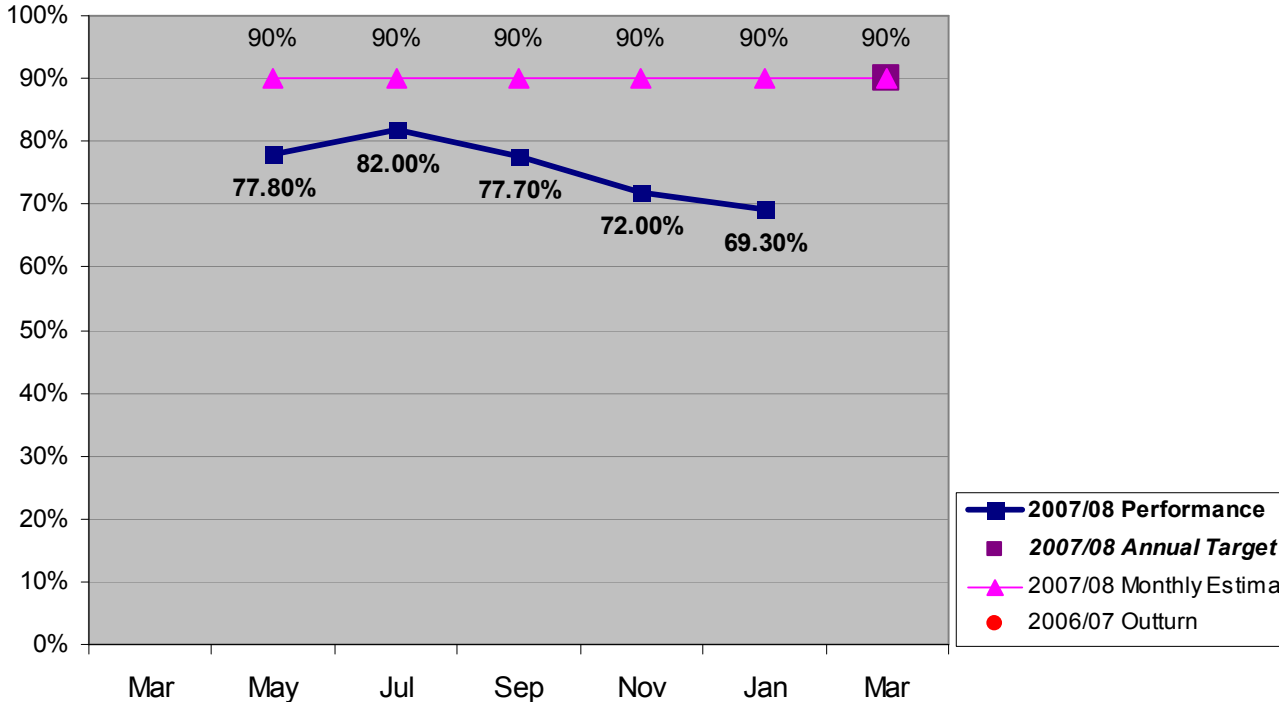
Higher Performance is better

SP510 - % of telephones answered within the customer promise standard



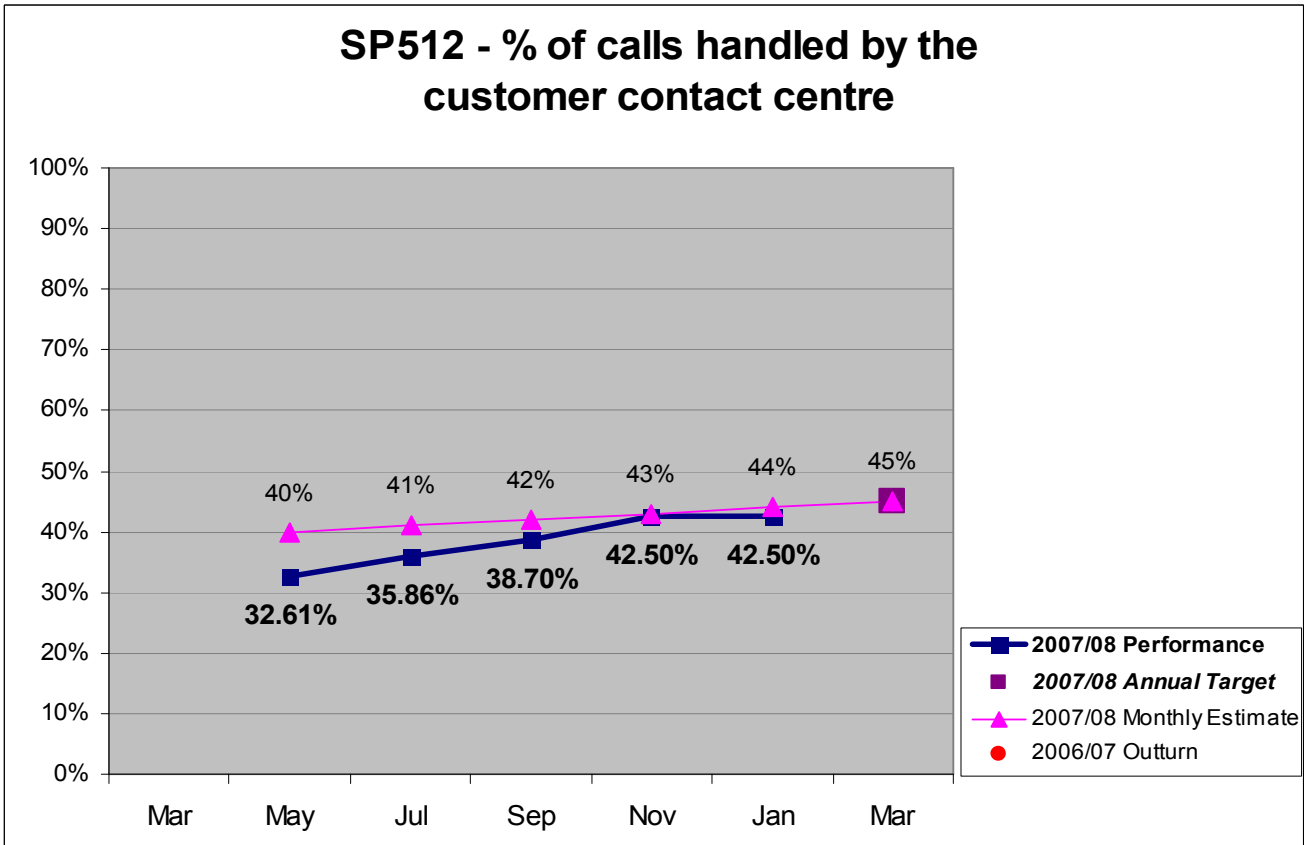
Higher Performance is better

SP511 - % of letters responded to within customer promise standard



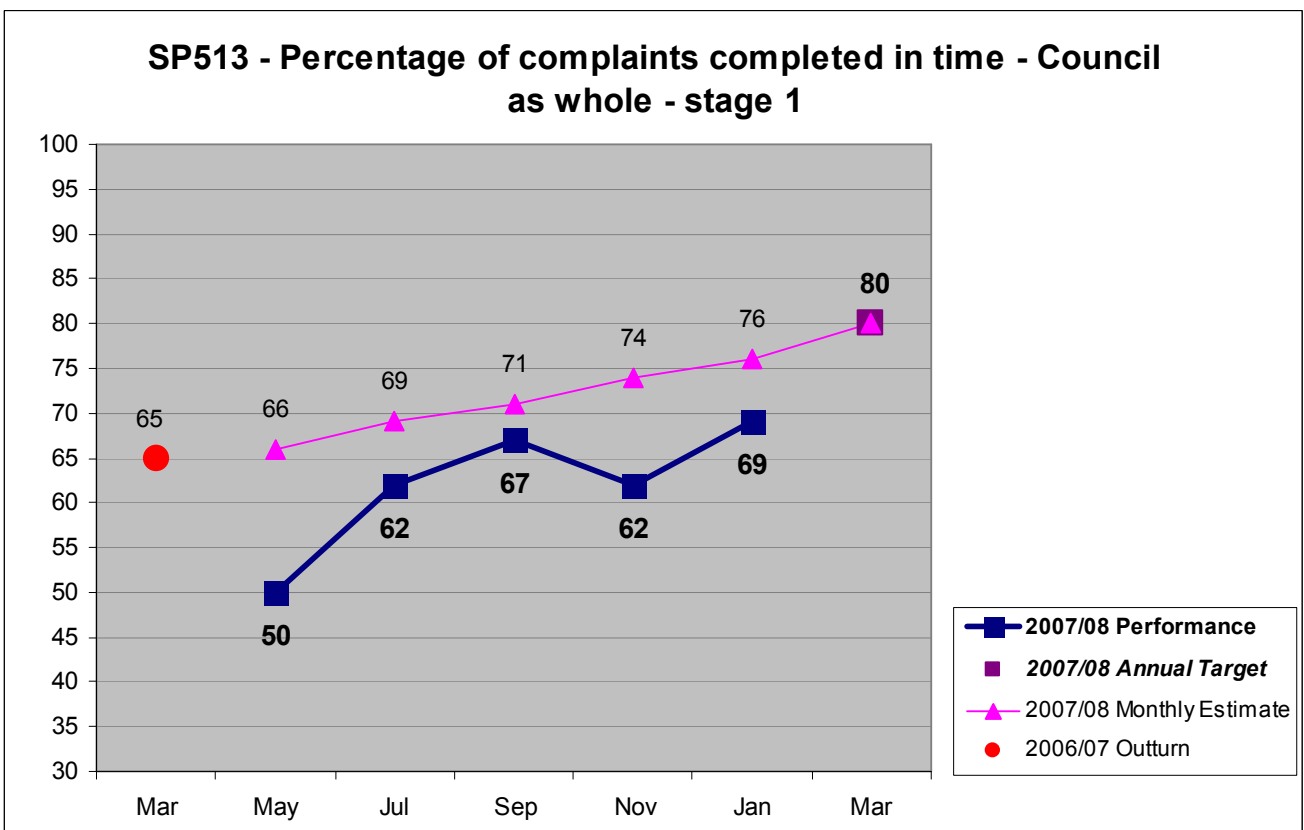
Traffic Light
AMBER

Higher Performance is better



Traffic Light
RED

Higher Performance is better

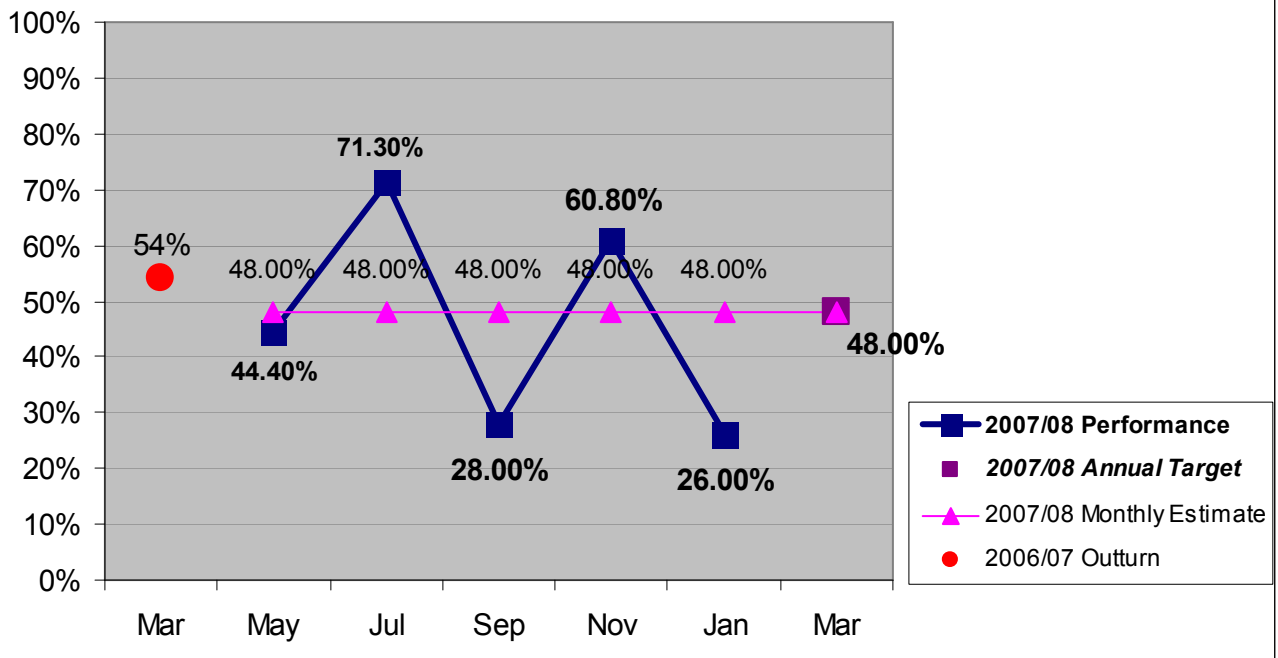


Traffic Light

AMBER

Higher Performance is better

SP515a - % of attendees at LAP events who are from targeted communities: BME residents

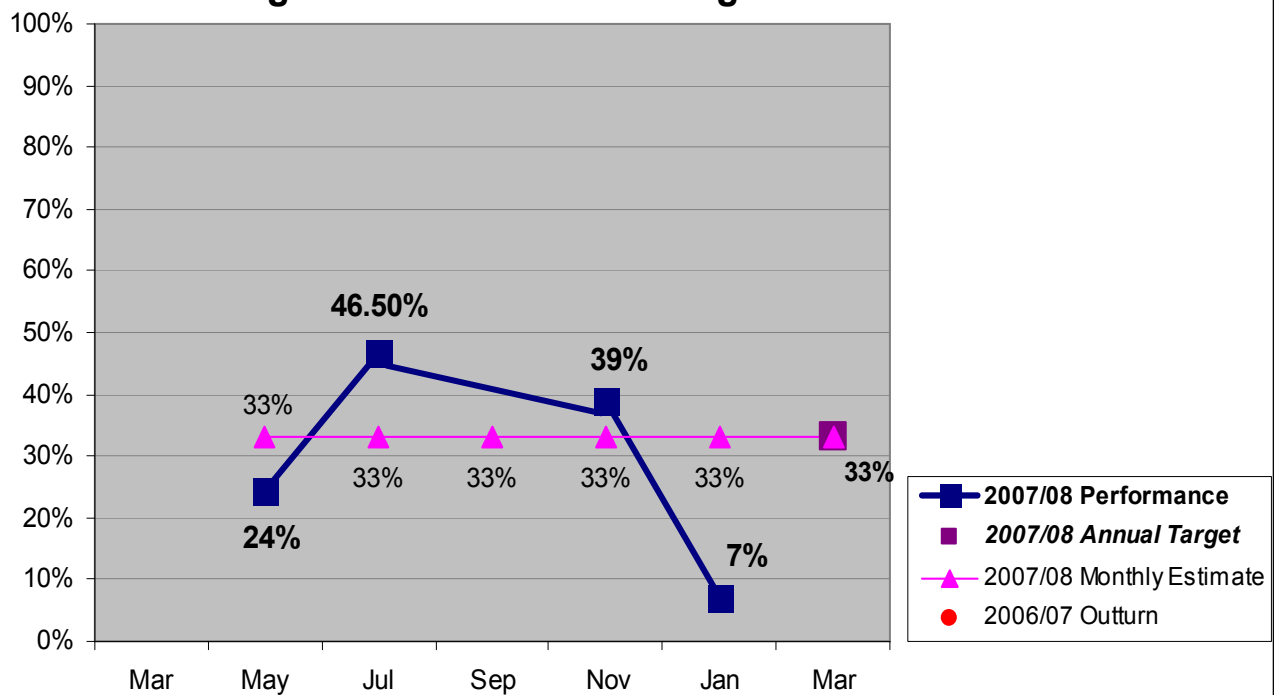


Traffic Light

AMBER

Higher Performance is better

SP515b - % of attendees at LAP events who are from targeted communities: Bangladeshi residents

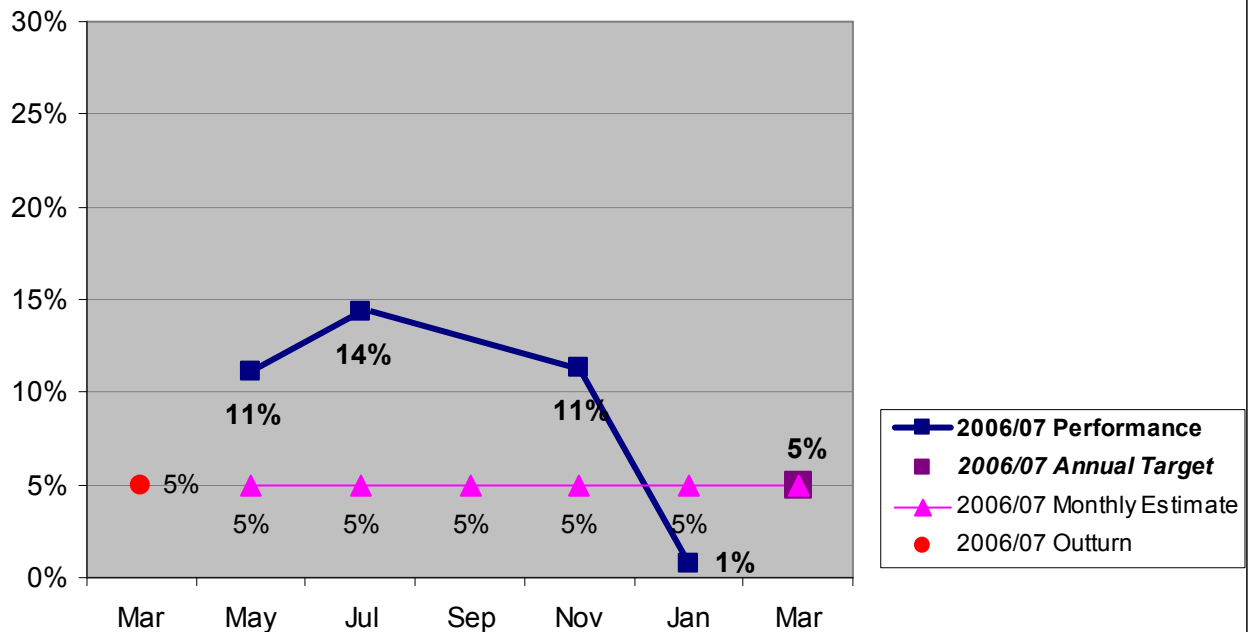


Traffic Light

AMBER

Higher Performance is better

SP515c - % of attendees at LAP events who are from targeted communities: Somali residents

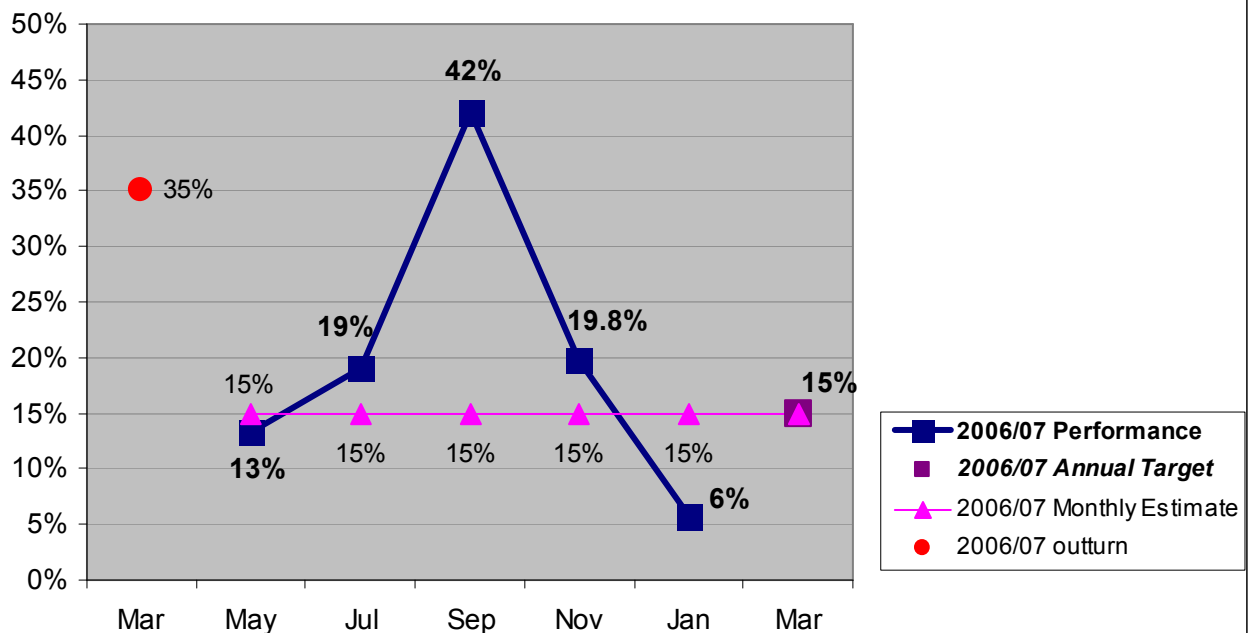


Traffic Light

AMBER

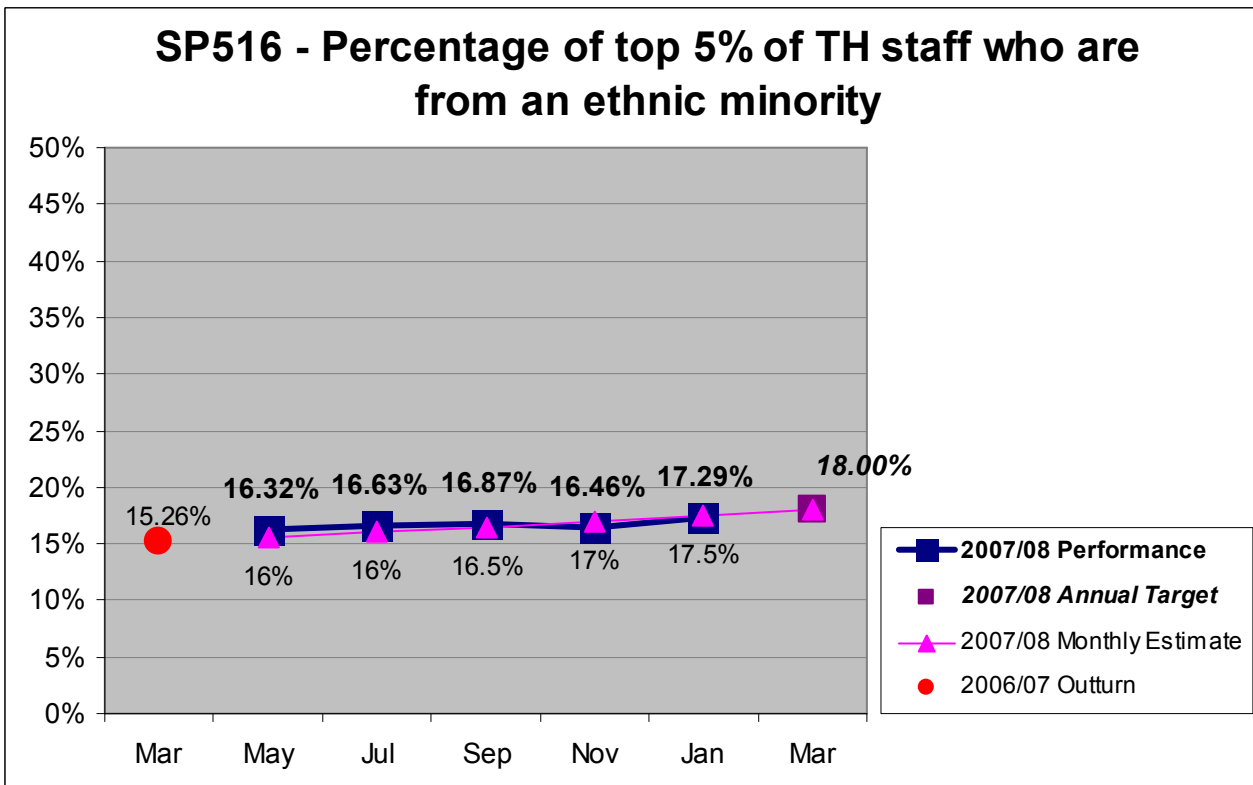
Higher Performance is better

SP515d - % of attendees at LAP events who are from targeted communities: 16 - 25



Traffic Light
AMBER

Higher Performance is better



Traffic Light
GREEN

Higher Performance is better

